

## **SOCIAL DISTANCING AND SANITATION PROTOCOL**

### **Attachment 1 to Ordinance No. \_\_\_\_\_**

*All businesses in the City of Chula Vista must comply with the following prior to conducting business operations:*

#### **Required Signage**

- Post signage at each public entrance to the business to inform all employees and customers that they must:
  - not enter the business if they have a cough or fever;
  - maintain a minimum six-foot distance from one another;
  - sneeze and cough into a cloth or tissue or, if unavailable, into one's elbow;
  - not shake hands or engage in any unnecessary physical contact;
  - wear a face covering/mask at all times, this applies to ALL employees, and ALL customers
- Post this "Social Distancing Protocol" at each public entrance to the facility.
- Place signs (A-frame) outside the store reminding people to be at least six feet apart, including when in line.
- Place tape or other markings at least six feet apart in customer queuing areas inside the store and at public entrances with signs directing customers to use the markings to maintain distance.

#### **Required Distancing and Sanitation Protocols**

- Direct all employees who are able to carry out their work duties from to do so.
- Instruct all employees not to come to work if sick.
- Check symptoms of all employees before allowing them to enter the workspace.
- Distribute this Protocol to all employees.
- Separate all desks or individual workstations by a distance of at least six feet.
- Instruct all employees to maintain at least six feet distance from customers and from each other, except that employees may momentarily come closer when necessary to accept payment, deliver goods or services, or as otherwise necessary.
- Do not permit customers to bring their own bags, mugs, or other reusable items from home.
- Make disinfecting wipes that are effective against COVID-19 available near shopping carts and shopping baskets.
- Assign employee(s) to disinfect carts and baskets regularly.
- Ensure that hand sanitizer, soap and water, or effective disinfectant, is available to the public at or near the entrance of the facility, at checkout counters, and anywhere else inside the business or immediately outside where people have direct interactions.
- Disinfect all payment portals, pens, and styluses after each use, and all high-contact surfaces frequently.
- Separate order areas from delivery areas, to prevent customers from gathering.
- Provide lids for cups and food/bar-type items by staff to customers, rather than by self-service.
- Eliminate bulk-item food bins for customer self-service.

- Make every reasonable effort to keep patrons a minimum distance of six feet away from each other through the use of strategies such as one-way aisles and through ensuring a maximum number of customers are allowed in the business at a time.
- Refuse service to any customers refusing to uphold social distancing protocols or refusing to wear a face covering in the interest of protecting the health of employees and customers.