

2018 MTS TAXICAB ADMINISTRATION FACT SHEET

RESPONSIBILITY	The Metropolitan Transit System (MTS) Taxicab Administration has contractual agreements through June 30, 2019, to license and regulate taxicab, jitney, charter, sightseeing, low speed vehicles, and nonemergency medical vehicles within the cities of El Cajon, Imperial Beach, La Mesa, Lemon Grove, Poway, San Diego, Santee, Chula Vista and National City. Responsibilities include determining owner eligibility; inspecting vehicles; issuing permits; monitoring compliance with administrative and operational regulations; and investigating passenger complaints.	
STAFFING	The Taxicab Administration staff includes one Manager, one Supervisor, three Regulatory Analysts, five Regulatory Inspectors, and one Administrative Assistant.	
FEES	Under California State Public Utilities Code Section 120266, taxicab regulatory activities administered by MTS must generate full cost recovery. The following fees have been adopted by the Chief Executive Officer to fund the program.	
	Permit Application	
	All except one-year transferable taxicab (Plus \$ 200 for each vehicle in excess of one)	\$1,500
	One-year transferable taxicab (Plus \$200 for each permit in excess of one)	\$875
	Transfer clearance	\$200 per permit (one-year transferable taxicab)
	Regulatory Fee	2018 fee per vehicle is \$600
	Taxicab or Jitney stop	\$250 installation fee; subject to City of San Diego and the Unified Port District approval (when on Unified Port District property)
INSPECTIONS	Vehicle inspections are performed by certified staff mechanics. These inspections are done as part of the Taxicab Administration's responsibilities to ensure passengers have a comfortable trip in a safe and clean vehicle.	
	<i>Vehicles</i>	Vehicles are inspected for body condition and mechanical condition, such as suspension, steering, shocks, exhaust, tires, brakes, and electrical items; proper registration; interior and exterior cleanliness; proper markings; and meter requirements.
	<i>Drivers</i>	Drivers shall be hygienically clean, well-groomed, neat and suitably dressed.
TAXICABS	<i>Fleet</i> Fleet size will vary depending on the number of approved applications.	
	<i>Fares (general)</i> Rates may vary from company to company up to a fixed amount set by MTS:	
		Maximum
		Flag Drop: \$3.40
		Per Mile: \$3.60
		Per Hour: \$29.00
	<i>Fares (Int'l Airport)</i>	MTS sets uniform rates for all taxicab trips from the San Diego International Airport:
		Flag Drop: \$2.80
		Per Mile: \$3.00
		Per Hour: \$24.00
		Currently, an additional fee of \$2.90 per trip may be charged through the taxi meter on trips from the airport only.
	<i>Service</i>	Passengers may telephone reservations for a taxicab. All taxicabs must be equipped with a two-way radio or electronic dispatch equipment, and subscribe to a dispatch service. Passengers may also hail taxicabs on the street or at any taxicab stand. Obtaining a receipt enables the passenger to trace lost items if necessary.
JITNEYS	<i>Fleet</i> Eight jitneys among six owners.	
	<i>Fares</i> Charged per person, per route. Must be posted prominently outside and inside each vehicle.	
CHARTER VEHICLES	<i>Fleet</i> 84 vehicles among nine owners.	
	<i>Fares</i> Vary, and service is by a prearranged written contract paid on a per-mile basis.	
NONEMERGENCY MEDICAL	<i>Fleet</i> 278 vehicles among 37 owners.	
	<i>Fares</i> Exclusive Ride - established on a per capita plus per-mile basis. Shared Ride - on a per capita plus per-mile basis, or on a per capita plus per-zone basis.	
LOW SPEED VEHICLES (LSV)	<i>Fleet</i> MTS Taxicab Administration implemented a new LSV service in 2004. Up to 35 LSV permits may be issued for operation within the downtown Civic San Diego and San Ysidro border areas. These vehicles are permitted to wait at designated stands, accept street hails, and operate on a prearranged basis.	



SPECIAL PROGRAMS

Airport Service This service varies from taxicabs and charters with each using a separate boarding area. Access to the airport and passenger boarding procedures are determined by the San Diego County Regional Airport Authority (also see *Fares*).

CONSUMER COMMENTS

Comments and questions are welcome. 24-hour recording is available at 619.235.2650, posted in each vehicle and at each taxicab stand.

ADVISORY COMMITTEE

The MTS Board of Directors established a Taxicab Advisory Committee in September 1994.

FUNCTION

The Committee's purpose is to provide feedback on taxicab matters destined for Board action; review summaries of administrative hearing officer decisions concerning taxicab owner and driver penalties; resolve taxicab owners' written grievances; review summaries of complaints concerning taxicab service; review vehicle inspection criteria, process, results, and rankings; review the annual fee schedule; comment on the MTS work program concerning taxicab matters; and approve both airport and non-airport taxicab rates of fare.

MEETINGS

The Committee meets four times a year, and is open to the public.

MEMBERSHIP

The Committee has 17 members. One representative of the MTS Board of Directors, appointed annually by the Board, will be designated to serve as Chair of the Taxicab Advisory Committee. The San Diego Tourism Authority, San Diego County Regional Airport Authority (SDCRAA), San Diego Convention Center, and San Diego Travelers Aid Society each appoint one representative, and two members are appointed from the hotel-motel industry. Currently, the taxicab owners elect five owners to represent them, and the taxicab lease drivers elect five drivers to represent lease drivers. A representative from the San Diego County Sheriff's Licensing Division and a representative from the San Diego County Department of Agriculture, Weights and Measures also attend in a nonvoting capacity. Each member serves a three-year term. Current Taxicab Advisory Committee members are:

Lorie Zapf, Chair

City of San Diego Councilmember and MTS Board Member

George Abraham

Eritrean Cab, Inc.
Owner 4 or more

Vacant

Lease Driver Representative

Marc Nichols

San Diego County
Regional Airport Authority

Antonio Hueso

USA Cab LTD
Owner 4 or more

Alfred Banks

Lease Driver Representative

Daryl Mayekawa

San Diego Convention Center

Medhanie Weldegiorgis

"A" Transportation, LLC
Owner 4 or more

David Tasem

Lease Driver Representative

Anthony Palmeri

San Diego Travelers Aid Society

Akbar Majid

SDYC Holdings, LLC
Owner 3 or fewer

Able Seifu

Lease Driver Representative

Ryan Chasteen

Marriott Marquis San Diego Marina

Nasser Tehrani

N.A.T. Cab Co.
Owner 3 or fewer

Margo Tanguay

Lease Driver Representative

Namara Mercer

San Diego County
Hotel-Motel Association

Edna Rains

San Diego County Sheriff's
Department Licensing Division
Nonvoting Member

Marco Mares

San Diego County Department
of Agriculture, Weights & Measures
Nonvoting Member

TAXICAB DISPATCH SERVICES**AIRPORT DISPATCH**

Dispatch: 619.946.8294

SAN DIEGO DISPATCH

Dispatch: 619.226.8294

YELLOW RADIO SERVICE

Dispatch: 619.444.4444 or 858.444.4444

AMERICAN RADIO SERVICE

Dispatch: 619.234.1111

SILVER RADIO SERVICE

Dispatch: 619.280.5555

ICON RADIO SERVICE

Dispatch: 619.225.6230

TAXI RADIO SERVICE

Dispatch: 619.231.0400

ORANGE RADIO SERVICE

Dispatch: 619.223.5555

UNITED DISPATCH

Dispatch: 619.280.4444

RED TOP RADIO SERVICE

Dispatch: 619.531.1111

USA RADIO DISPATCH

Dispatch: 619.231.1144

CONTACT

MTS Taxicab Administration, 1501 National Avenue, Suite 100, San Diego, CA 92113 Phone: 619.595.3086 Fax: 619.814.1533
For customer feedback please call, 619.235.2650.