

**CITY OF CHULA VISTA
CONTRACTOR/SERVICE PROVIDER SERVICES AGREEMENT
WITH THE AMERGROUP INC (DBA AMERICAN SECURITY GROUP)
TO PROVIDE INTERACTIVE WAYFINDING DISPLAYS**

This Agreement is entered into effective as of May 21, 2019 (“Effective Date”) by and between the City of Chula Vista, a chartered municipal corporation (“City”) and The AmerGroup Inc (DBA American Security Group), A California Corporation (“Contractor/Service Provider”) (collectively, the “Parties” and, individually, a “Party”) with reference to the following facts:

RECITALS

WHEREAS, City desires to implement interactive displays for the City Hall campus for posting legal documents and providing information and wayfinding services for visitors to the City; and

WHEREAS, In order to procure these services, City solicited proposals in accordance with Chula Vista Municipal Code Section 2.56.080, received two qualified proposals, and selected Consultant as the most qualified amongst those submitting; and

WHEREAS, Contractor/Service Provider warrants and represents that it is experienced and staffed in a manner such that it can deliver the services required of Contractor/Service Provider to City in accordance with the time frames and the terms and conditions of this Agreement.

[End of Recitals. Next Page Starts Obligatory Provisions.]

OBLIGATORY PROVISIONS

NOW, THEREFORE, in consideration of the above recitals, the covenants contained herein, and other good and valuable consideration, the receipt and sufficiency of which the Parties hereby acknowledge, City and Contractor/Service Provider hereby agree as follows:

1. SERVICES

1.1 Required Services. Contractor/Service Provider agrees to perform the services, and deliver to City the “Deliverables” (if any) described in the attached Exhibit A, incorporated into the Agreement by this reference, within the time frames set forth therein, time being of the essence for this Agreement. The services and/or Deliverables described in Exhibit A shall be referred to herein as the “Required Services.”

1.2 Reductions in Scope of Work. City may independently, or upon request from Contractor/Service Provider, from time to time, reduce the Required Services to be performed by the Contractor/Service Provider under this Agreement. Upon doing so, City and Contractor/Service Provider agree to meet and confer in good faith for the purpose of negotiating a corresponding reduction in the compensation associated with the reduction.

1.3 Additional Services. Subject to compliance with the City’s Charter, codes, policies, procedures and ordinances governing procurement and purchasing authority, City may request Contractor/Service Provider provide additional services related to the Required Services (“Additional Services”). If so, City and Contractor/Service Provider agree to meet and confer in good faith for the purpose of negotiating an amendment to Exhibit A, to add the Additional Services. Unless otherwise agreed, compensation for the Additional Services shall be charged and paid consistent with the rates and terms already provided therein. Once added to Exhibit A, “Additional Services” shall also become “Required Services” for purposes of this Agreement.

1.4 Standard of Care. Contractor/Service Provider expressly warrants and agrees that any and all Required Services hereunder shall be performed in accordance with the highest standard of care exercised by members of the profession currently practicing under similar conditions and in similar locations.

1.5 No Waiver of Standard of Care. Where approval by City is required, it is understood to be conceptual approval only and does not relieve the Contractor/Service Provider of responsibility for complying with all laws, codes, industry standards, and liability for damages caused by negligent acts, errors, omissions, noncompliance with industry standards, or the willful misconduct of the Contractor/Service Provider or its subcontractors.

1.6 Security for Performance. In the event that Exhibit A Section 4 indicates the need for Contractor/Service Provider to provide additional security for performance of its duties under this Agreement, Contractor/Service Provider shall provide such additional security prior to commencement of its Required Services in the form and on the terms prescribed on Exhibit A, or as otherwise prescribed by the City Attorney.

1.7 Compliance with Laws. In its performance of the Required Services, Contractor/Service Provider shall comply with any and all applicable federal, state and local laws, including the Chula Vista Municipal Code.

1.8 Business License. Prior to commencement of work, Contractor/Service Provider shall obtain a business license from City.

1.9 Subcontractors. Prior to commencement of any work, Contractor/Service Provider shall submit for City's information and approval a list of any and all subcontractors to be used by Contractor/Service Provider in the performance of the Required Services. Contractor/Service Provider agrees to take appropriate measures necessary to ensure that all subcontractors and personnel utilized by the Contractor/Service Provider to complete its obligations under this Agreement comply with all applicable laws, regulations, ordinances, and policies, whether federal, state, or local. In addition, if any subcontractor is expected to fulfill any responsibilities of the Contractor/Service Provider under this Agreement, Contractor/Service Provider shall ensure that each and every subcontractor carries out the Contractor/Service Provider's responsibilities as set forth in this Agreement.

1.10 Term. This Agreement shall commence on the earlier to occur of the Effective Date or Contractor/Service Provider's commencement of the Required Services hereunder, and shall terminate when the Parties have complied with all their obligations hereunder; provided, however, provisions which expressly survive termination shall remain in effect.

2. COMPENSATION

2.1 General. For satisfactory performance of the Required Services, City agrees to compensate Contractor/Service Provider in the amount(s) and on the terms set forth in Exhibit A, Section 4. Standard terms for billing and payment are set forth in this Section 2.

2.2 Detailed Invoicing. Contractor/Service Provider agrees to provide City with a detailed invoice for services performed each month, within thirty (30) days of the end of the month in which the services were performed, unless otherwise specified in Exhibit A. Invoicing shall begin on the first of the month following the Effective Date of the Agreement. All charges must be presented in a line item format with each task separately explained in reasonable detail. Each invoice shall include the current monthly amount being billed, the amount invoiced to date, and the remaining amount available under any approved budget. Contractor/Service Provider must obtain prior written authorization from City for any fees or expenses that exceed the estimated budget.

2.3 Payment to Contractor/Service Provider. Upon receipt of a properly prepared invoice and confirmation that the Required Services detailed in the invoice have been satisfactorily performed, City shall pay Contractor/Service Provider for the invoice amount within thirty (30) days. Payment shall be made in accordance with the terms and conditions set forth in Exhibit A and section 2.4, below. At City's discretion, invoices not timely submitted may be subject to a penalty of up to five percent (5%) of the amount invoiced.

2.4 Retention Policy. City shall retain ten percent (10%) of the amount due for Required Services detailed on each invoice (the "holdback amount"). Upon City review and determination of Project Completion, the holdback amount will be issued to Contractor/Service Provider.

2.5 Reimbursement of Costs. City may reimburse Contractor/Service Provider's out-of-pocket costs incurred by Contractor/Service Provider in the performance of the Required Services if negotiated in advance and included in Exhibit A. Unless specifically provided in Exhibit A, Contractor/Service Provider shall be responsible for any and all out-of-pocket costs incurred by Contractor/Service Provider in the performance of the Required Services.

2.6 Exclusions. City shall not be responsible for payment to Contractor/Service Provider for any fees or costs in excess of any agreed upon budget, rate or other maximum amount(s) provided for in Exhibit A. City shall also not be responsible for any cost: (a) incurred prior to the Effective Date; or (b) arising out of or related to the errors, omissions, negligence or acts of willful misconduct of Contractor/Service Provider, its agents, employees, or subcontractors.

2.7 Payment Not Final Approval. Contractor/Service Provider understands and agrees that payment to the Contractor/Service Provider or reimbursement for any Contractor/Service Provider costs related to the performance of Required Services does not constitute a City final decision regarding whether such payment or cost reimbursement is allowable and eligible for payment under this Agreement, nor does it constitute a waiver of any violation by Contractor/Service Provider of the terms of this Agreement. If City determines that Contractor/Service Provider is not entitled to receive any amount of compensation already paid, City will notify Contractor/Service Provider in writing and Contractor/Service Provider shall promptly return such amount.

3. INSURANCE

3.1 Required Insurance. Contractor/Service Provider must procure and maintain, during the period of performance of Required Services under this Agreement, and for twelve months after completion of Required Services, the policies of insurance described on the attached Exhibit B, incorporated into the Agreement by this reference (the "Required Insurance"). The Required Insurance shall also comply with all other terms of this Section.

3.2 Deductibles and Self-Insured Retentions. Any deductibles or self-insured retentions relating to the Required Insurance must be disclosed to and approved by City in advance of the commencement of work.

3.3 Standards for Insurers. Required Insurance must be placed with licensed insurers admitted to transact business in the State of California with a current A.M. Best's rating of A V or better, or, if insurance is placed with a surplus lines insurer, insurer must be listed on the State of California List of Eligible Surplus Lines Insurers (LESLI) with a current A.M. Best's rating of no less than A X. For Workers' Compensation Insurance, insurance issued by the State Compensation Fund is also acceptable.

3.4 Subcontractors. Contractor/Service Provider must include all sub-Contractor/Service Providers/sub-contractors as insureds under its policies and/or furnish separate certificates and endorsements demonstrating separate coverage for those not under its policies. Any separate coverage for sub-Contractor/Service Providers must also comply with the terms of this Agreement.

3.5 Additional Insureds. City, its officers, officials, employees, agents, and volunteers must be named as additional insureds with respect to any policy of general liability, automobile, or pollution insurance specified as required in Exhibit B or as may otherwise be specified by City's Risk Manager.. The general liability additional insured coverage must be provided in the form of an endorsement to the Contractor/Service Provider's insurance using ISO CG 2010 (11/85) or its equivalent; such endorsement must not exclude Products/Completed Operations coverage.

3.6 General Liability Coverage to be "Primary." Contractor/Service Provider's general liability coverage must be primary insurance as it pertains to the City, its officers, officials, employees, agents, and volunteers. Any insurance or self-insurance maintained by the City, its officers, officials, employees, or volunteers is

wholly separate from the insurance provided by Contractor/Service Provider and in no way relieves Contractor/Service Provider from its responsibility to provide insurance.

3.7 No Cancellation. No Required Insurance policy may be canceled by either Party during the required insured period under this Agreement, except after thirty days' prior written notice to the City by certified mail, return receipt requested. Prior to the effective date of any such cancellation Contractor/Service Provider must procure and put into effect equivalent coverage(s).

3.8 Waiver of Subrogation. Contractor/Service Provider's insurer(s) will provide a Waiver of Subrogation in favor of the City for each Required Insurance policy under this Agreement. In addition, Contractor/Service Provider waives any right it may have or may obtain to subrogation for a claim against City.

3.9 Verification of Coverage. Prior to commencement of any work, Contractor/Service Provider shall furnish City with original certificates of insurance and any amendatory endorsements necessary to demonstrate to City that Contractor/Service Provider has obtained the Required Insurance in compliance with the terms of this Agreement. The words "will endeavor" and "but failure to mail such notice shall impose no obligation or liability of any kind upon the company, its agents, or representatives" or any similar language must be deleted from all certificates. The required certificates and endorsements should otherwise be on industry standard forms. The City reserves the right to require, at any time, complete, certified copies of all required insurance policies, including endorsements evidencing the coverage required by these specifications.

3.10 Claims Made Policy Requirements. If General Liability, Pollution and/or Asbestos Pollution Liability and/or Errors & Omissions coverage are required and are provided on a claims-made form, the following requirements also apply:

a. The "Retro Date" must be shown, and must be before the date of this Agreement or the beginning of the work required by this Agreement.

b. Insurance must be maintained, and evidence of insurance must be provided, for at least five (5) years after completion of the work required by this Agreement.

c. If coverage is canceled or non-renewed, and not replaced with another claims-made policy form with a "Retro Date" prior to the effective date of this Agreement, the Contractor/Service Provider must purchase "extended reporting" coverage for a minimum of five (5) years after completion of the work required by this Agreement.

d. A copy of the claims reporting requirements must be submitted to the City for review.

3.11 Not a Limitation of Other Obligations. Insurance provisions under this section shall not be construed to limit the Contractor/Service Provider's obligations under this Agreement, including Indemnity.

3.12 Additional Coverage. To the extent that insurance coverage provided by Contractor/Service Provider maintains higher limits than the minimums appearing in Exhibit B, City requires and shall be entitled to coverage for higher limits maintained.

4. INDEMNIFICATION

4.1. General. To the maximum extent allowed by law, Contractor/Service Provider shall protect, defend, indemnify and hold harmless City, its elected and appointed officers, agents, employees and volunteers (collectively, "Indemnified Parties"), from and against any and all claims, demands, causes of action, costs, expenses, (including reasonable attorneys' fees and court costs), liability, loss, damage or injury, in law or equity, to property or persons, including wrongful death, in any manner arising out of or incident to any alleged acts, omissions, negligence, or willful misconduct of Contractor/Service Provider, its officials, officers, employees, agents, and contractors, arising out of or in connection with the performance of the Required Services, the results of such performance, or this Agreement. This indemnity provision does not include any claims, damages, liability, costs and expenses arising from the sole negligence or willful misconduct of the Indemnified Parties. Also covered is liability arising from, connected with, caused by or claimed to be caused by the active or passive negligent acts or omissions of the Indemnified Parties which may be in combination with the active or passive negligent acts or omissions of the Contractor/Service Provider, its employees, agents or officers, or any third party.

4.2. Modified Indemnity Where Agreement Involves Design Professional Services. Notwithstanding the forgoing, if the services provided under this Agreement are design professional services, as defined by California Civil Code section 2782.8, as may be amended from time to time, the defense and indemnity obligation under Section 1, above, shall be limited to the extent required by California Civil Code section 2782.8.

4.3. Costs of Defense and Award. Included in Contractor/Service Provider's obligations under this Section 4 is Contractor/Service Provider's obligation to defend, at Contractor/Service Provider's own cost, expense and risk, any and all suits, actions or other legal proceedings that may be brought or instituted against one or more of the Indemnified Parties. Subject to the limitations in this Section 4, Contractor/Service Provider shall pay and satisfy any judgment, award or decree that may be rendered against one or more of the Indemnified Parties for any and all related legal expenses and costs incurred by any of them.

4.4. Contractor/Service Provider's Obligations Not Limited or Modified. Contractor/Service Provider's obligations under this Section 4 shall not be limited to insurance proceeds, if any, received by the Indemnified Parties, or by any prior or subsequent declaration by the Contractor/Service Provider. Furthermore, Contractor/Service Provider's obligations under this Section 4 shall in no way limit, modify or excuse any of Contractor/Service Provider's other obligations or duties under this Agreement.

4.5. Enforcement Costs. Contractor/Service Provider agrees to pay any and all costs City incurs in enforcing Contractor/Service Provider's obligations under this Section 4.

4.6. Survival. Contractor/Service Provider's obligations under this Section 4 shall survive the termination of this Agreement.

5. FINANCIAL INTERESTS OF CONTRACTOR/SERVICE PROVIDER.

5.1 Form 700 Filing. The California Political Reform Act and the Chula Vista Conflict of Interest Code require certain government officials and Contractor/Service Providers performing work for government agencies to publicly disclose certain of their personal assets and income using a Statement of Economic Interests form (Form 700). In order to assure compliance with these requirements, Contractor/Service

Provider shall comply with the disclosure requirements identified in the attached Exhibit C, incorporated into the Agreement by this reference.

5.2 Disclosures; Prohibited Interests. Independent of whether Contractor/Service Provider is required to file a Form 700, Contractor/Service Provider warrants and represents that it has disclosed to City any economic interests held by Contractor/Service Provider, or its employees or subcontractors who will be performing the Required Services, in any real property or project which is the subject of this Agreement. Contractor/Service Provider warrants and represents that it has not employed or retained any company or person, other than a bona fide employee or approved subcontractor working solely for Contractor/Service Provider, to solicit or secure this Agreement. Further, Contractor/Service Provider warrants and represents that it has not paid or agreed to pay any company or person, other than a bona fide employee or approved subcontractor working solely for Contractor/Service Provider, any fee, commission, percentage, brokerage fee, gift or other consideration contingent upon or resulting from the award or making of this Agreement. Contractor/Service Provider further warrants and represents that no officer or employee of City, has any interest, whether contractual, non-contractual, financial or otherwise, in this transaction, the proceeds hereof, or in the business of Contractor/Service Provider or Contractor/Service Provider's subcontractors. Contractor/Service Provider further agrees to notify City in the event any such interest is discovered whether or not such interest is prohibited by law or this Agreement. For breach or violation of any of these warranties, City shall have the right to rescind this Agreement without liability.

6. REMEDIES

6.1 Termination for Cause. If for any reason whatsoever Contractor/Service Provider shall fail to perform the Required Services under this Agreement, in a proper or timely manner, or if Contractor/Service Provider shall violate any of the other covenants, agreements or conditions of this Agreement (each a "Default"), in addition to any and all other rights and remedies City may have under this Agreement, at law or in equity, City shall have the right to terminate this Agreement by giving five (5) days written notice to Contractor/Service Provider. Such notice shall identify the Default and the Agreement termination date. If Contractor/Service Provider notifies City of its intent to cure such Default prior to City's specified termination date, and City agrees that the specified Default is capable of being cured, City may grant Contractor/Service Provider up to ten (10) additional days after the designated termination date to effectuate such cure. In the event of a termination under this Section 6.1, Contractor/Service Provider shall immediately provide City any and all "Work Product" (defined in Section 7 below) prepared by Contractor/Service Provider as part of the Required Services. Such Work Product shall be City's sole and exclusive property as provided in Section 7 hereof. Contractor/Service Provider may be entitled to compensation for work satisfactorily performed prior to Contractor/Service Provider's receipt of the Default notice; provided, however, in no event shall such compensation exceed the amount that would have been payable under this Agreement for such work, and any such compensation shall be reduced by any costs incurred or projected to be incurred by City as a result of the Default.

6.2 Termination or Suspension for Convenience of City. City may suspend or terminate this Agreement, or any portion of the Required Services, at any time and for any reason, with or without cause, by giving specific written notice to Contractor/Service Provider of such termination or suspension at least fifteen (15) days prior to the effective date thereof. Upon receipt of such notice, Contractor/Service Provider shall immediately cease all work under the Agreement and promptly deliver all "Work Product" (defined in Section 7 below) to City. Such Work Product shall be City's sole and exclusive property as provided in Section 7 hereof. Contractor/Service Provider shall be entitled to receive just and equitable compensation for this Work Product in an amount equal to the amount due and payable under this Agreement for work satisfactorily

performed as of the date of the termination/suspension notice plus any additional remaining Required Services requested or approved by City in advance that would maximize City's value under the Agreement.

6.3 Waiver of Claims. In the event City terminates the Agreement in accordance with the terms of this Section, Contractor/Service Provider hereby expressly waives any and all claims for damages or compensation as a result of such termination except as expressly provided in this Section 6.

6.4 Administrative Claims Requirements and Procedures. No suit or arbitration shall be brought arising out of this Agreement against City unless a claim has first been presented in writing and filed with City and acted upon by City in accordance with the procedures set forth in Chapter 1.34 of the Chula Vista Municipal Code, as same may be amended, the provisions of which, including such policies and procedures used by City in the implementation of same, are incorporated herein by this reference. Upon request by City, Contractor/Service Provider shall meet and confer in good faith with City for the purpose of resolving any dispute over the terms of this Agreement.

6.5 Governing Law/Venue. This Agreement shall be governed by and construed in accordance with the laws of the State of California. Any action arising under or relating to this Agreement shall be brought only in San Diego County, State of California.

6.6 Service of Process. Contractor/Service Provider agrees that it is subject to personal jurisdiction in California. If Contractor/Service Provider is a foreign corporation, limited liability company, or partnership that is not registered with the California Secretary of State, Contractor/Service Provider irrevocably consents to service of process on Contractor/Service Provider by first class mail directed to the individual and address listed under "For Legal Notice," in section 1.B. of Exhibit A to this Agreement, and that such service shall be effective five days after mailing.

7. OWNERSHIP AND USE OF WORK PRODUCT

All reports, studies, information, data, statistics, forms, designs, plans, procedures, systems and any other materials or properties produced in whole or in part under this Agreement in connection with the performance of the Required Services (collectively "Work Product") shall be the sole and exclusive property of City. No such Work Product shall be subject to private use, copyrights or patent rights by Contractor/Service Provider in the United States or in any other country without the express, prior written consent of City. City shall have unrestricted authority to publish, disclose, distribute, and otherwise use, copyright or patent, in whole or in part, any such Work Product, without requiring any permission of Contractor/Service Provider, except as may be limited by the provisions of the Public Records Act or expressly prohibited by other applicable laws. With respect to computer files containing data generated as Work Product, Contractor/Service Provider shall make available to City, upon reasonable written request by City, the necessary functional computer software and hardware for purposes of accessing, compiling, transferring and printing computer files.

8. GENERAL PROVISIONS

8.1 Amendment. This Agreement may be amended, but only in writing signed by both Parties.

8.2 Assignment. City would not have entered into this Agreement but for Contractor/Service Provider's unique qualifications and traits. Contractor/Service Provider shall not assign any of its rights or responsibilities under this Agreement, nor any part hereof, without City's prior written consent, which City may grant, condition or deny in its sole discretion.

8.3 Authority. The person(s) executing this Agreement for Contractor/Service Provider warrants and represents that they have the authority to execute same on behalf of Contractor/Service Provider and to bind Contractor/Service Provider to its obligations hereunder without any further action or direction from Contractor/Service Provider or any board, principle or officer thereof.

8.4 Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed an original, but all of which shall constitute one Agreement after each Party has signed such a counterpart.

8.5 Entire Agreement. This Agreement together with all exhibits attached hereto and other agreements expressly referred to herein, constitutes the entire Agreement between the Parties with respect to the subject matter contained herein. All exhibits referenced herein shall be attached hereto and are incorporated herein by reference. All prior or contemporaneous agreements, understandings, representations, warranties and statements, oral or written, are superseded.

8.6 Record Retention. During the course of the Agreement and for three (3) years following completion of the Required Services, Contractor/Service Provider agrees to maintain, intact and readily accessible, all data, documents, reports, records, contracts, and supporting materials relating to the performance of the Agreement, including accounting for costs and expenses charged to City, including such records in the possession of sub-contractors/sub-Contractor/Service Providers.

8.7 Further Assurances. The Parties agree to perform such further acts and to execute and deliver such additional documents and instruments as may be reasonably required in order to carry out the provisions of this Agreement and the intentions of the Parties.

8.8 Independent Contractor. Contractor/Service Provider is and shall at all times remain as to City a wholly independent contractor. Neither City nor any of its officers, employees, agents or volunteers shall have control over the conduct of Contractor/Service Provider or any of Contractor/Service Provider's officers, employees, or agents ("Contractor/Service Provider Related Individuals"), except as set forth in this Agreement. No Contractor/Service Provider Related Individuals shall be deemed employees of City, and none of them shall be entitled to any benefits to which City employees are entitled, including but not limited to, overtime, retirement benefits, worker's compensation benefits, injury leave or other leave benefits. Furthermore, City will not withhold state or federal income tax, social security tax or any other payroll tax with respect to any Contractor/Service Provider Related Individuals; instead, Contractor/Service Provider shall be solely responsible for the payment of same and shall hold the City harmless with respect to same. Contractor/Service Provider shall not at any time or in any manner represent that it or any of its Contractor/Service Provider Related Individuals are employees or agents of City. Contractor/Service Provider shall not incur or have the power to incur any debt, obligation or liability whatsoever against City, or bind City in any manner.

8.9 Notices. All notices, demands or requests provided for or permitted to be given pursuant to this Agreement must be in writing. All notices, demands and requests to be sent to any Party shall be deemed to have been properly given or served if personally served or deposited in the United States mail, addressed to such Party, postage prepaid, registered or certified, with return receipt requested, at the addresses identified in this Agreement at the places of business for each of the designated Parties as indicated in Exhibit A, or otherwise provided in writing.

(End of page. Next page is signature page.)

**SIGNATURE PAGE
CONTRACTOR/SERVICE PROVIDER SERVICES AGREEMENT**

IN WITNESS WHEREOF, by executing this Agreement where indicated below, City and Contractor/Service Provider agree that they have read and understood all terms and conditions of the Agreement, that they fully agree and consent to bound by same, and that they are freely entering into this Agreement as of the Effective Date.

THE AMERGROUP INC (DBA AMERICAN SECURITY GROUP)

CITY OF CHULA VISTA

DocuSigned by:
Anthony Sparks
BY: 2106B22CD34B4D9...
| ANTHONY SPARKS |
| PRESIDENT |

BY: _____
| MARY CASILLAS SALAS |
| MAYOR |

| ATTEST

BY: _____
Kerry K. Bigelow, MMC
City Clerk |

APPROVED AS TO FORM

BY: _____
Glen R. Googins
City Attorney

EXHIBIT A
SCOPE OF WORK AND PAYMENT TERMS

1. Contact People for Contract Administration and Legal Notice

A. City Contract Administration:

Kerry Bigelow, City Clerk
276 Fourth Avenue, Chula Vista, CA 91910
619-407-3590
kbigelow@chulavistaca.gov

For Legal Notice Copy to:

City of Chula Vista
City Attorney
276 Fourth Avenue, Chula Vista, CA 91910
619-691-5037
CityAttorney@chulavistaca.gov

B. Contractor/Service Provider Contract Administration:

THE AMERGROUP INC (DBA AMERICAN SECURITY GROUP)
PO Box 48, Vista, CA 92085
760-727-4020
picenhour@amergroup.com

For Legal Notice Copy to:

Anthony Sparks, The American Security Group
980 Park Center Drive, Suite J
Vista, CA 92081

2. Required Services

A. General Description:

Design, purchase, and install all hardware and software for seven interactive displays at the City Hall campus, which will be used for posting legal documents and providing information and wayfinding services for visitors to the City. This project includes all work and material outlined in the Request for Proposal P01-18/19 and includes the optional items of a seventh display and 72 months of maintenance.

B. Detailed Description:

See Exhibit D for Detailed Description of Required Services

3. Term: In accordance with Section 1.10 of this Agreement, the term of this Agreement shall begin May 7, 2019 and end on May 7, 2020 for completion of all Required Services, except that Annual Maintenance, as described in that section of Exhibit D, will continue through May 7, 2026, pursuant to the terms of this Agreement.

4. Compensation:

A. Form of Compensation

Single Fixed Fee. For performance of all of the Required Services by Contractor/Service Provider as herein required, City shall pay a single fixed fee of \$364,163.25, based on invoicing pursuant to Section 2 of this Agreement.

In addition, the City has option to engage the Contractor/Service Provider to include translation services and original map creation and/or map file modification services at the rates listed below. The City shall give written notice to Contractor/Service provider of the City's election to require these additional services.

Spanish Translation Service Rates:

- a. 500 words: \$100.00
- b. 1,000 words: \$180.00
- c. 2,000 words: \$360.00

Original Map Creation or File Modification:
\$165 per hour

B. Reimbursement of Costs

None, the compensation includes all costs

Notwithstanding the foregoing, the maximum amount to be paid to the Contractor/Service Provider for services performed through May 7, 2020 shall not exceed \$375,000.

5. Special Provisions:

Permitted Sub-Contractor/Service Providers: Four Winds Interactive

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EXHIBIT B
INSURANCE REQUIREMENTS

Contractor/Service Provider shall adhere to all terms and conditions of Section 3 of the Agreement and agrees to provide the following types and minimum amounts of insurance, as indicated by checking the applicable boxes (x).

	Type of Insurance	Minimum Amount	Form
<input checked="" type="checkbox"/>	General Liability: Including products and completed operations, personal and advertising injury	\$2,000,000 per occurrence for bodily injury, personal injury (including death), and property damage. If Commercial General Liability insurance with a general aggregate limit is used, either the general aggregate limit must apply separately to this Agreement or the general aggregate limit must be twice the required occurrence limit Additional Insured Endorsement or Blanket AI Endorsement for City* Waiver of Recovery Endorsement	Insurance Services Office Form CG 00 01 <i>*Must be primary and must not exclude Products/Completed Operations</i>
<input checked="" type="checkbox"/>	Automobile Liability	\$1,000,000 per accident for bodily injury, including death, and property damage	Insurance Services Office Form CA 00 01 Code 1-Any Auto Code 8-Hired Code 9-Non Owned
<input checked="" type="checkbox"/>	Workers' Compensation Employer's Liability	\$1,000,000 each accident \$1,000,000 disease policy limit \$1,000,000 disease each employee Waiver of Recovery Endorsement	

Other Negotiated Insurance Terms: None

EXHIBIT C
CONTRACTOR/SERVICE PROVIDER CONFLICT OF INTEREST DESIGNATION

The Political Reform Act¹ and the Chula Vista Conflict of Interest Code² (“Code”) require designated state and local government officials, including some Contractor/Service Providers, to make certain public disclosures using a Statement of Economic Interests form (Form 700). Once filed, a Form 700 is a public document, accessible to any member of the public. In addition, Contractor/Service Providers designated to file the Form 700 are also required to comply with certain ethics training requirements.³

A. Contractor/Service Provider **IS** a corporation or limited liability company and is therefore EXCLUDED⁴ from disclosure.

B. Contractor/Service Provider is **NOT** a corporation or limited liability company and disclosure designation is as follows:

APPLICABLE DESIGNATIONS FOR INDIVIDUAL(S) ASSIGNED TO PROVIDE SERVICES

(Category descriptions available at www.chulavistaca.gov/departments/city-clerk/conflict-of-interest-code.)

<i>Name</i>	<i>Email Address</i>	<i>Applicable Designation</i>
N/A	N/A	N/A

1. Required Filers

Each individual who will be performing services for the City pursuant to the Agreement and who meets the definition of “Contractor/Service Provider,” pursuant to FPPC Regulation 18700.3, must file a Form 700.

2. Required Filing Deadlines

Each initial Form 700 required under this Agreement shall be filed with the Office of the City Clerk via the City's online filing system, NetFile, within 30 days of the approval of the Agreement. Additional Form 700 filings will be required annually on April 1 during the term of the Agreement, and within 30 days of the termination of the Agreement.

3. Filing Designation

The City Department Director will designate each individual who will be providing services to the City pursuant to the Agreement as *full disclosure*, *limited disclosure*, or *excluded from disclosure*, based on an analysis of the services the Contractor/Service Provider will provide. Notwithstanding this designation or anything in the Agreement, the Contractor/Service Provider is ultimately responsible for complying with FPPC regulations and filing requirements. If you have any questions regarding filing requirements, please do not hesitate to contact the City Clerk at (619)691-5041, or the FPPC at 1-866-ASK-FPPC, or (866) 275-3772 *2.

Pursuant to the duly adopted City of Chula Vista Conflict of Interest Code, this document shall serve as the written determination of the Contractor’s requirement to comply with the disclosure requirements set forth in the Code.

Completed by: Kerry Bigelow

¹ Cal. Gov. Code §§81000 *et seq.*; FPPC Regs. 18700.3 and 18704.

² Chula Vista Municipal Code §§2.02.010-2.02.040.

³ Cal. Gov. Code §§53234, *et seq.*

⁴ CA FPPC Adv. A-15-147 (*Chadwick*) (2015); *Davis v. Fresno Unified School District* (2015) 237 Cal.App.4th 261; FPPC Reg. 18700.3 (Consultant defined as an “individual” who participates in making a governmental decision; “individual” does not include corporation or limited liability company).

EXHIBIT D
DETAILED DESCRIPTION OF REQUIRED SERVICES

The project includes installation, hardware, and software for seven information and wayfinding directory displays at the City Hall campus.

SPECIFIC HARDWARE DETAILS AND INSTALLATION:

Building A Council Chambers - Indoor Display

Qty	Description
1	55" LG Interactive Screen
1	I5 Win10 Media Player
1	Free-standing Display Enclosure
1	Subcontractor Services – Labor
1	General Cable GenSPEED 6 Cat 6 Copper Cable Plenum, Blue
1	18/4 Stranded Plenum
8	Sound & Signal Technician (Journeyman - Prevailing Wage)
8	Sound & Signal Technician (Apprentice - Prevailing Wage)

Building A City Hall Lobby - Indoor Display

Qty	Description
1	55" LG Interactive Screen
1	I5 Win10 Media Player
1	Free-standing Display Enclosure
1	Subcontractor Services – Labor
1	General Cable GenSPEED 6 Cat 6 Copper Cable Plenum, Blue
1	18/4 Stranded Plenum
8	Sound & Signal Technician (Journeyman - Prevailing Wage)
8	Sound & Signal Technician (Apprentice - Prevailing Wage)

Building C Lobby - Indoor Display

Qty	Description
1	55" LG Interactive Screen
1	I5 Win10 Media Player
1	Wall-mounted display
1	Universal mount
1	General Cable GenSPEED 6 Cat 6 Copper Cable Plenum, Blue
1	18/4 Stranded Plenum
8	Sound & Signal Technician (Journeyman - Prevailing Wage)
8	Sound & Signal Technician (Apprentice - Prevailing Wage)

Building B Outside Lobby – Outdoor Standing Display

Qty	Description
1	55" LG Outdoor Rated Screen
1	Touch Overlay for Interactivity
1	Pedestal Display stand
1	Surge Protection Device
1	I5 Win10 Media Player – Outdoor Rated
1	Subcontractor Services – Labor
1	General Cable GenSPEED 6 Cat 6 Copper Cable Plenum, Blue
1	18/4 Stranded Plenum
12	Sound & Signal Technician (Journeyman - Prevailing Wage)
8	Sound & Signal Technician (Apprentice - Prevailing Wage)

North Parking Lot (facing Davidson Street) – Outdoor Standing Display

Qty	Description
1	55" LG Outdoor Rated Screen
1	Touch Overlay for Interactivity
1	Pedestal Display stand
1	Surge Protection Device
1	I5 Win10 Media Player – Outdoor Rated
1	Subcontractor Services – Labor
1	KBC Networks Wireless Ethernet System Kit (includes 2 WES3 RF Modules with PoE, plus all mounting hardware)
1	KBC-ESUL5PD
1	KBC Networks 120W, 48V, PoE Power Supply
1	Mier Outdoor/Indoor NEMA 4X Non-Metallic Enclosure (UL Listed), 14"W x 16"H x 7"D
1	Mier Plastic Panel for BW-SL16147, BW-SL16147C, BW-FC16147, BW-FC16147C
0.5	General Cable GenSPEED 6 Cat 6 Copper Cable Plenum, Blue
0.5	18/4 Stranded Plenum
16	Sound & Signal Technician (Journeyman - Prevailing Wage)
16	Sound & Signal Technician (Apprentice - Prevailing Wage)

South Parking Lot (facing F Street) – Outdoor Standing Display

Qty	Description
1	55" LG Outdoor Rated Screen
1	Touch Overlay for Interactivity
1	Pedestal Display stand
1	Surge Protection Device
1	I5 Win10 Media Player – Outdoor Rated
1	Subcontractor Services – Labor
1	KBC Networks Wireless Ethernet System Kit (includes 2 WES3 RF Modules with PoE, plus all mounting hardware)
1	KBC-ESUL5PD
1	KBC Networks 120W, 48V, PoE Power Supply
1	Mier Outdoor/Indoor NEMA 4X Non-Metallic Enclosure (UL Listed), 14"W x 16"H x 7"D
1	Mier Plastic Panel for BW-SL16147, BW-SL16147C, BW-FC16147, BW-FC16147C
0.5	General Cable GenSPEED 6 Cat 6 Copper Cable Plenum, Blue
0.5	18/4 Stranded Plenum

Qty	Description
16	Sound & Signal Technician (Journeyman - Prevailing Wage)
16	Sound & Signal Technician (Apprentice - Prevailing Wage)

Docket Display (outside Council Chambers) – Outdoor Standing Display

Qty	Description
1	55” LG Outdoor Rated Screen
1	Touch Overlay for Interactivity
1	Pedestal Display stand
1	Surge Protection Device
1	I5 Win10 Media Player – Outdoor Rated
1	Subcontractor Services – Labor
1	KBC Networks Wireless Ethernet System Kit (includes 2 WES3 RF Modules with PoE, plus all mounting hardware)
1	KBC-ESUL5PD
1	KBC Networks 120W, 48V, PoE Power Supply
1	Mier Outdoor/Indoor NEMA 4X Non-Metallic Enclosure (UL Listed), 14”W x 16”H x 7”D
1	Mier Plastic Panel for BW-SL16147, BW-SL16147C, BW-FC16147, BW-FC16147C
0.5	General Cable GenSPEED 6 Cat 6 Copper Cable Plenum, Blue
0.5	18/4 Stranded Plenum
16	Sound & Signal Technician (Journeyman - Prevailing Wage)
16	Sound & Signal Technician (Apprentice - Prevailing Wage)

SPECIFIC SOFTWARE DETAILS:

Project includes the software and licensing described below, and Four Winds Professional Services, which includes: ACT – Assemble, Configure, Test service and estimated shipping; on-site deployment, testing, and quality assurance; 24/7 Remote Monitoring and Management and associated setup; and player device setup and configuration.

Software Configuration

Infrastructure :: Hosted-Shared

Qty	Component
7	Content Player Configuration
7	Content Players Added to Network
3	Content Manager Desktop Configuration
Comments: New software in latest version. Content Players will be installed in three Indoor Locations and four Outdoor Locations	

Qty	Component
Included	Integration Framework
Included	Four Winds Interactive Services/Purpose Built Applications
Included	Content Manager Web
Comments: New hosted infrastructure in latest software version	

Hardware delivery and installation, including screens, Windows Player PCs, cabling, and other components are included.

Contractor will develop “Purpose Built Applications,” which are software with specifically developed aesthetic unique to the City and will deploy the functionality outlined in the Agreement. Eight hours of remote training for staff users will be provided.

A mutually acceptable timeline will be developed between City and Contractor, with an estimated timeline of 12-16 weeks from project kick-off.

Key Display Information

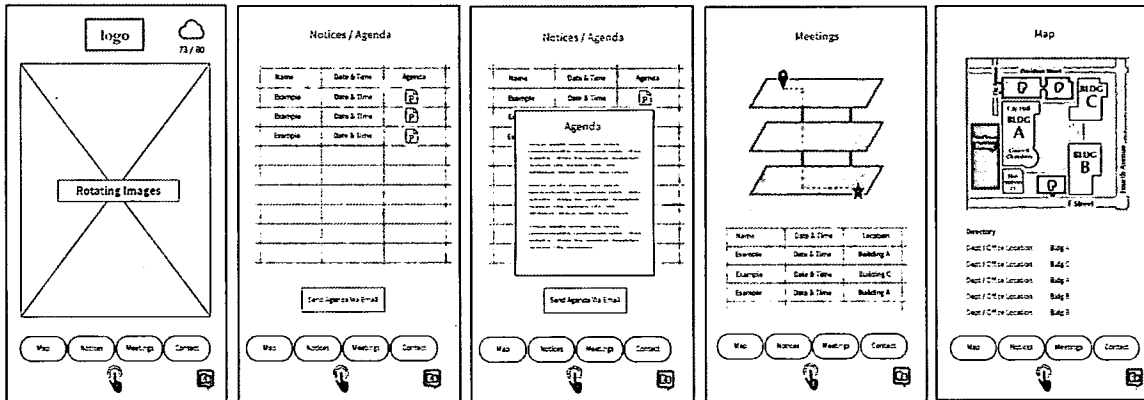
Quantity:	7	Creative Design: Remote Design Studio, Application Design, Map File Modification and translation services (if necessary)
Location(s):	<ul style="list-style-type: none"> • Building A: Main Lobby • Building A: Main Council Chambers • Building C: Adjacent or Across from Main Desk • Outside Building B • Outside North Parking Lot • Outside South Parking Lot • Outside Council Chambers on existing "Docket" structure 	Maps: Initial map files will be provided by City in all required orientations in an editable file format. Scope includes Creative Design hours to apply edits to the map files if necessary. City-provided map files (all 2D Flat) will include: Campus Map (3 orientations), Building A (1 orientation) and Building C (1 orientation).
Platform:	Windows	Wayfinding: Interactive Pathfinding for the following: <ul style="list-style-type: none"> • Campus Map – 1 floor (ground), 3 orientations, 10-15 points • Building A – 1 floor, 1 orientation, 10 points • Building C – 1 floor, 1 orientation, 10 points
Orientation:	Vertical	Mobile Delivery: N/A
Resolution:	1080 X 1920	Live Data Sources: Standard Live Data (CSV) Files, Chula Vista Web Site RSS Feed, and Microsoft Exchange
Type:	Interactive	Additional: Spanish Language Option

Contractor will create one information and wayfinding directory for City with three variations – two for indoor locations and one for outdoor locations. Apart from the default map presented, content and functionality on all indoor and outdoor locations will be the same. The application includes sub-screens/applications as described below:

- **Main / Default State Screen** will present up to four selected elements such as the City of Chula Vista logo, time, date and weather. A large region will show City-provided images and scroll periodically to help attract visitors to use the interactive displays with a call to action to touch the screen for information. The Contractor will create buttons for navigation to each sub-screen: Map, Notices, Meeting, and Contact.
- **Map** will present a map of the Chula Vista campus, with interactive wayfinding to show a path from the display user's current location to the location of the selected office location. Pathfinding information will be provided and maintained in a standard Four Winds Interactive (FWI) Basic Live data source (CSV file, FWI Tables, or similar). Directory options within the campus map include the ability to locate a specific department, building, service, or employee.
- **Legal Notices** will provide a list of meetings or events and associated documents and will be populated in two ways:
 1. Chula Vista-managed CSV file and documents saved in a shared folder. The CSV file will be created and maintained by City staff with fields for event Name, Meeting Date, Meeting Time, and name of the Agenda PDF file. From the display, a user can view the PDF in a pop-up window with pagination to support multiple page files. The users may also elect to send the Agenda PDF to their email through an established City of Chula Vista email address. Lastly, Contractor will create a data join so the CSV-managed events and agenda files will appear in the same list as events from the Granicus RSS feed (see below).
 2. Granicus RSS feed - <https://chulavista.legistar.com/Calendar.aspx>. A stylesheet will be created to parse and present the following fields from the RSS feed: Name, Meeting Date, Meeting Time and Agenda. The agendas, accessed in the RSS feed as linked PDF files, can be viewed in a pop-up window and will be created with pagination to support multi-page documents. From this view, a user can elect to have the PDF document sent to their email address from the display. Note: content from the RSS feed is managed by Chula Vista via the Granicus system; however, direct integration with this system is excluded from scope. All data and content must be stored within the publicly-accessible RSS feed and/or an FTP site or public server.

- Meetings** – The City of Chula Vista has approximately five to seven meetings per business day on campus. The *Meetings* sub-screen will be populated with the current day’s meeting content fed to FWI Content Players with an adapter setup to Microsoft Exchange. To ensure only public meeting data is displayed, the City of Chula Vista will create a ‘Public Sign’ user account in Outlook. City staff who want public meetings to show on the indoor and outdoor displays will need to invite the Public Sign and a meeting room location within Outlook. Additionally, an assigned team member(s) will need to monitor the Public Sign account and accept invitations for the meeting data to be pulled into the FWI system for display. The Live Data setup for this sub-screen will enable display of meeting announcements for the specific building in which each display is located.
- The **Contact** sub-screen will include an employee directory with an option to send an email notification to specified employees or departments. Display users may select from a pre-populated email content option, such as: *Notify this department that a visitor is in the lobby.*

Wireframes



Application Specific Footnotes

- Wireframes are to demonstrate basic functionality and are not indicative of actual application design, content, and content placement.
- All display content will be provided by City of Chula Vista in English. Contractor assumes the Chula Vista RSS feeds and PDF files associated are in English, so the content and display functionality associated with these items will also be in English only.
- Event item descriptions should be standardized for best visual reputation and consistency. All text regions are set to auto-adjust, which will shrink text to fit the region size.
- Notes about the Exchange Adapter:
 - Microsoft Exchange connectivity information will be provided by City, including the Exchange EWS service endpoint (URL) and account credentials with appropriate permissions based on the extent of the implementation.
 - EWS must be enabled on the Exchange Server.
 - To support the retrieval of rooms, *RoomLists* must be configured on the Exchange Server.
- Interactive Pathfinding Locations will be plotted and corresponding Live Data details. Pathfinding is a drawn line from "You Are Here" beacon to "Destination" beacon. This does not include turn-by-turn directions or breadcrumbs (written step-by-step directions).
- Integration with a third-party data feed is contingent upon the availability of an XML feed or other compatible data type from the source database. City is responsible for providing compatible feed(s) to Contractor at project outset for data integration. Any cost associated with developing, individualizing and supplying the data feed(s) will be the City’s responsibility.

Map File Creation or Modification

The City of Chula Vista will provide three map files in a vector-based (editable) file format for inclusion in the wayfinding applications. As part of the project scope, Contractor may edit, resize and/or recolor the map files for consistency. Map files with wayfinding will include:

- Campus - ground floor only, 3 orientations, 10-15 plotted points
- Building A - 1 floor, 1 orientation, 10 plotted points
- Building C - 1 floor, 1 orientation, 10 plotted points

Should the City require original map creation services or modification of the campus map for additional required orientations, the City shall notify the Contractor/Service Provider in writing.

Data Hosting

The application database and other required infrastructure components will be hosted in the Contractor/FWI Cloud. Non-sensitive City content and/or templates can be stored within Contractor's hosted server infrastructure. Where applications require an adaptor for live data integration, Integration Framework will be hosted by Contractor/FWI. Content Player(s) will be configured to receive application updates through http deployment from the Contractor/FWI Services server in the FWI Cloud. The City will have access to the database over public internet (port 80) and is responsible for providing adequate network connections. The database will be less than 500MB.

TRAINING AND DOCUMENTATION

Contractor will provide 8 hours of remote training and solution documentation for City employees on required key software and solution elements.

Solution Documentation will provide a user training guide/reference for management of content on City's specific Visual Communications network. This may include such elements as: Explanation of Network Overview structure, how to update content, how to add content, how to schedule content, how to change template backgrounds, how to deploy changes.

ANNUAL MAINTENANCE

Contractor will provide 72-months annual maintenance, which includes:

- Software license and Content Manager Software
- Infrastructure Licensing with Hosting through AWS (Amazon Web Services)
- 24/7 Hardware and Software Technical Support
- Access to FWI Community, with software documentation, instructional videos, and how-to's
- Access to FWI Store, for no-cost access to apps, content and templates
- Remote Monitoring Management Subscription (per player), Content Manager Web- Browser-based content management interface used to select and deploy data remotely, Ongoing software updates and fixes along with 24x7x365 technical support

WARRANTY

Contractor warrants its installation to be free of defects in material and workmanship for a period of one year. All equipment carries its full manufacturer's warranty.