

Julia Sanchez

From: Leah Larrarte
Sent: Friday, July 17, 2020 5:08 PM
To: Julia Sanchez
Subject: Fwd: City of Chula Vista: Redistricting Commission Application - Web form

Please process

Sent from my iPhone

Begin forwarded message:

From: "webmaster@chulavistaca.gov" <webmaster@chulavistaca.gov>
Date: July 17, 2020 at 4:56:19 PM PDT
To: CityClerk <CityClerk@chulavistaca.gov>, Cristina Hernandez <chernandez@chulavistaca.gov>, Leah Larrarte <LLarrarte@chulavistaca.gov>
Subject: City of Chula Vista: Redistricting Commission Application - Web form

**Warning:
External
Email**

A new entry to a form/survey has been submitted.

Form Name: Redistricting Commission Application
Date & Time: 07/17/2020 10:45 AM
Response #: 21
Submitter ID: 79673
IP address: [REDACTED]
Time to complete: 26 min. , 34 sec.

Survey Details

Page 1

Application for membership on the Redistricting Commission.

When used in this Application, the term "City" refers to the City of Chula Vista.

1. **Prefix**
(o) Mr.
2. **First and Last Name**
John Cressler

3. E-mail

[REDACTED]

4. Home Address

[REDACTED]

5. City

Chula Vista

6. ZIP code

91910

7. Primary Phone

[REDACTED]

8. Secondary Phone

Not answered

9. Are you registered to vote in the City?

(o) Yes

10. Do you live in the City?

(o) Yes

11. If yes, how long?

5 Years

12. Present Employer

UC San Diego Health

13. Occupation

Director, Strategic Affiliations

14. Relevant educational background:

Bachelors Degree in Business Administration w/ a concentration in Finance.

15. Are you currently serving on any board or commission for the City or any other governmental agency?

(o) No

16. If yes, which one(s)?

Not answered

17. Have you previously served on any board or commission for the City or any other governmental agency?

(o) No

18. If yes, please list which one(s) and dates served:

N/A

19. Are you, or have you been, involved in any local, civic or community groups?

(o) Yes

20. If yes, please list them:

Third Avenue Village Association / Big Brother Big Sister Program / Voice of San Diego

21. Per Chula Vista Municipal Code Section 2.25.030, I understand:

-If I am currently serving on a board or commission, I must resign from my current board or commission if I am appointed.

-I must have served at least 12 months on my current board or commission in order to be appointed to another board or commission.

(o) I have read, acknowledged, and agree to the above statement.

22. Per Chula Vista Charter Section 300.5(E)(2), I understand:

If I am appointed to serve on this Commission, I will be ineligible to serve on, and shall not seek election to, the City Council in any district whose boundaries were drawn or adjusted by the Commission for a period of four (4) years immediately following the end of my service on the Commission.

(o) I have read, acknowledged, and agree to the above statement.

Eligibility to Serve on the Redistricting Commission

City Charter Section 300.5(C)(2) identifies certain persons who are ineligible to apply for and serve on the Redistricting Commission. Accordingly, please answer the following questions.

23. Are you an elected City official, or a member of the City Charter Review Commission?

(o) No

24. Are you a relative by blood or marriage within the second degree, or a domestic partner, of an elected City official?

(o) No

25. Have you, at any time within the last four years served as an elected City official?

(o) No

26. Are you a current employee of the City or a current employee of any organization representing any employee bargaining unit for employees of the City?

(o) No

27. Have you, at any time within the last four years, worked as a lobbyist?

For purposes of this question, the term "lobbyist" means a person who, for compensation, has direct communication with a City official, including the Mayor, a Councilmember, or any elected City official, for purposes of influencing a municipal decision

(o) No

28. Are you currently an officer in any local political party organization, including, but not limited to, officers of a political party county central committee?

(o) No

- 29. Have you, within the last four years, served as a paid campaign worker or paid campaign or political consultant for an elected City official?**

(o) No

- 30. Please describe any relevant knowledge or abilities you can bring to the Redistricting Commission that you believe would help the Commission carry out its responsibilities, such as prior experience with districting or redistricting efforts:**

Currently oversee the partnerships and affiliations of UC San Diego Health in an effort to expand community based services in areas where there are gaps in coverage for specialties. We work locally with health systems and internally across multiple departments, service lines and w/in the health system/school of medicine. This role requires an ability to collaborate and compromise with physicians, division chiefs, administrators and executives to achieve a larger goal and push for better public access to health.

I believe those skill sets will cross the aisle into the redistricting commission.

- 31. Please describe any experience you have with public communications or public outreach in the City**

Currently a member of the Voice of San Diego and used to attend the TAVA meetings here in Chula Vista. Looking to become more involved in making an actual difference to policy vs being an observer.

- 32. Please describe experience you have had serving in a nonpartisan role in which you have had to exercise impartiality:**

As stated above I currently operate in what feels like a role that requires working across the aisle in a nonpartisan capacity to achieve a greater good.

- 33. Please describe any other relevant experience you have that is not described above:**

Lean Six Sigma Certified - Well versed in continuous improvement.

- 34. What would you hope to accomplish in the role of a Member of the Redistricting Commission? (250 words or less)**

My goal here would be to accomplish and continue a fair and equitable commission to ensure all individuals are heard and districts are zoned accordingly to echo the voice of its constituents.

- 35. I understand that to be considered, I must submit a resume and one letter of reference along with this application.**

(o) I have read and acknowledge the above statement.

- 36. Please upload a resume in addition to your application (required).**

CV_CRESSLER_DIRECTOR_2020.docx

- 37. Please upload a letter of reference in addition to your application (required).**

Referral Letter.pdf

- 38. The City understands that applicants' schedules and availability may change. In an effort to have the districts drawn by August 2021, the goal is to seat the Redistricting Commission by August 2020, giving the members one year to complete the task. We ask that you review the previous Districting Commission's meeting frequency and final report in order to gain an understanding of the requested level of commitment.**

(o) I have reviewed the previous Districting Commission's meeting frequency and final report and can commit to the suggested level of participation.

- 39. I understand if I am selected to serve on the Redistricting Commission I will need to disclose certain economic interests (Form 700) in accordance with the City of Chula Vista's Conflict of Interest Code.**

(o) I have reviewed the City of Chula Vista's Conflict of Interest Code.

40. In lieu of signature, please type your name, and type today's date below before submitting this form. I understand and agree that typing my name below carries the same force and effect as if I had signed my name in my own handwriting. I hereby certify under penalty of perjury under the laws of the State of California that the information I have provided in this application is true and correct.

Applicant's Name: John Cressler
Today's date 07/17/2020
(MM/DD/YYYY):

****Please review your application before submitting to ensure that all requested information has been provided, all required information reviewed, and all attachments included. If any of this information is lacking, the application will be deemed incomplete and will not be considered.****

OPTIONAL: One of the City's goals in selecting Redistricting Commission members is to form a Commission that includes individuals who reflect the racial and ethnic diversity of the City (City Charter Section 300.5.D.3.a). In an effort to meet that goal, the City requests that applicants *voluntarily* provide the following information. *You are not required to provide this information. Responding to the questions below is optional.* Any information provided will be used only in accordance with applicable law.

41. GENDER:

☐ Male

42. Ethnicity:

☐ Not of Hispanic Origin

43. Race:

☐ White (Not Hispanic or Latino)

44. How did you hear about the Chula Vista Redistricting Commission?

☒ Social Media

☒ City of Chula Vista Website

☒ Friend or Relative

Thank you,
City of Chula Vista

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John Christopher Cressler

Chula Vista, CA 91910

A seasoned lean focused healthcare executive with over 10 years of experience in operational and project management, client services and process improvement. Well versed in Lean Six Sigma, telehealth, revenue cycle, CMS, Risk Adjustment, and multiple technology platforms. Earned a Bachelor's of Business Administration in Finance from the University of North Carolina at Wilmington in 2005.

Career Profile:

UC San Diego Health, San Diego, CA (May 2017 to Present)

April 2018 to Present

Director, Strategic Affiliations & Sports Partnerships

- Oversee implementation for any service line that opens in an affiliate hospital and/or clinic on behalf of UC San Diego Health
- Responsible for operational maintenance and performance reviews for all affiliations in El Centro, Temecula, Murrieta and Hemet, & Oceanside
- Support in the creation the Track, drive, and monitor milestones for timely implementation process. This includes Pro-Forma creation, agreement execution, departmental requirements, onboarding, credentialing, building/facilities planning, and establishing the flow of revenue cycle for the operation
- Review, propose and implement beneficial cost saving analysis around our performance measures
- Collaborate with our physician team on tools, training and equipment needed for a better patient experience
- Generating reports and oversee performance review for our affiliate lines of service
- Monthly reconciliation and processing of salary disbursements & expenditures
- Assist w/ Decision Support in the creation of financials
- Responsible for procuring business related licenses and permits

May 2017 to April 2018

Program Manager, Critical Care & Telemedicine

- Oversee and partner with UCSD Physician Group to lead the provider resource transition for telemedicine in the Critical Care (Pulmonology) Depts. of surrounding community facilities
- Handle all divisional requirements for UCSD's Critical Care Physician Team
- Lead & produce budgetary departmental analysis
- CPO Ambulatory Policy & Procedure Committee Board Member
- Manage resources and staffing for all affiliate facilities under the UCSD umbrella
- Liaison between affiliate Medical Staff Departments and UCSD Critical Care Division

CenseoHealth, Dallas, TX

July 2016 to May 2017

Director, Strategic Accounts

- Led the implementation and transition of five major health plans from Altegra to go-live with CenseoHealth
- Responsible for tracking, monitoring, reporting, and driving production to meet or exceed the benchmarks set forth by our clients
- Traveled in person for onsite client meetings and collaboration as well as lead daily and weekly calls on production and operations for our clients
- Collaborated and consult daily on metrics, quality, and production with our Case Management, Scheduling and Staffing Departments
- Discussed and agree upon approved quality measures to be closed, benchmarks and education/training of our provider staff
- Adjusted accordingly for training and education to clients need for a more production oriented project or a more member care facing project
- Adapted and transparently report any hurdles faced in the field with members and providers
- Utilized proprietary systems at CenseoHealth to generate baseline reporting. Modified and designed baseline reports to pivot on more important data

Altegra Health Connections, Miami, FL – A Change Healthcare Organization

September 2014 to July 2016

Director, Clinical Operations

- Helped achieve **1000% growth in our provider network and production capacity within the first year at Altegra**
- Led resource planning efforts and built a network of over 150 providers in a 90 day period
- Serve in a client facing capacity both onsite and via phone for reporting and collaboration allowing for successful execution of agreements with our health plan partners
- Accountable for developing and executing strategic plans through the coordination of multiple internal and external functional areas and manipulating project activity towards project goals
- Oversee and drive the orientation, credentialing and implementation of our Provider network as well as consistently revising the internal work flow process for more efficiency
- Staying abreast of CMS/Risk Adjustment/Medicare Advantage regulations and payment changes in order to provide provider training and present industry changes and guidance
- Maintain a thorough understanding of company software and reports and assist in promoting new products and expanding current relationships
- Interact with multiple functional areas and lead and/or coordinate projects among those areas on behalf of Provider Operations
- Track and monitor client issues through analyzing data, reporting, and recommending and/or implementing process and procedure improvements
- Responsible for effectively communicating and documenting detailed technical report specifications and data processing protocols through various levels of the organization to ensure client needs are met
- Manage the expectations of our field of Physicians, Nurse Practitioners and Physician Assistants.
- Oversee the efficiency and optimization of Provider Consultations while generating data and analysis to deliver to our Executive Team

Episource LLC, La Palma, CA

September 2013 to September 2014

Director of Provider and Business Development

- Oversee the operations and development of our Medicare Risk Adjustment Services Division. My primary role is to maximize the organization's growth by managing and collaborating with several key departments, such as client relations, recruiting, product development, and project management
- In addition serve as a project manager in the implementation to completion of Risk Adjustment, Medical Record Chart Retrieval, Chart Auditing, and ACO client relations. Ensure all projections and milestones are met in an effort to increase the profitability, performance measures, and quality of care for our clients
- Supervising the client relations and ensuring all projections and milestones are met in an effort to increase the risk adjustment score and overall quality of care for patients of our clients
- Keep abreast of CMS/Risk Adjustment/Medicare Advantage regulations and payment changes in order to provide provider training and present industry changes and guidance
- Track and monitor client issues through analyzing data, reporting, and recommending and/or implementing process and procedure improvements
- Oversee the product development and deployment of our user application and workflow system for our internal and external staff
- Oversee the efficiency and optimization of Provider Consultations while generating data and analysis to deliver to our ownership team

Peak Health Solutions, San Diego, CA

July 2011 to September 2013

Director of Provider Operations

- Promoted from the Director of Recruiting position to lead and assist our clinical team in our newly minted Prospective In-home assessment business
- Partnered with Coding, QA, Recruiting, and provider network to exceed production, resource needs and execution of client expectations
- Oversaw the orientation, credentialing and implementation of our Provider Network.
- Maintained a thorough understanding of company software and reports and assist in promoting new products and expanding current relationships
- Tracked and monitored client issues through analyzing data, reporting, and recommending and/or implementing process and procedure improvements
- Managed the expectations of our field of Physicians, Nurse Practitioners and Physician Assistants

August 2009 to July 2011

Director of Recruiting

- Manage over 100 employees on a daily basis, reporting on expectations and keeping track of productivity and time requirements
- Directed internal team of recruiters to meet and exceed deadlines for current and potential clients
- Worked directly w/ Hospitals, Health Systems, Health Plans and other Healthcare Entities to identify and locate professionals. Work closely with sales team and the clients to ensure the proper completion of projects

July 2006 to August 2009

Account Executive

- Sold and managed relationships with Health Plans nationally in an effort to assist in optimizing reimbursement for the Risk Adjustment Program for Medicare Advantage
- Contact and work with Acute Care Health Facilities, DoD and Veterans Affairs Hospitals to sell and manage a solution to challenges that lie within the Medical Record department and more specifically the Coding Department
- Work directly with C-Level Managers and Directors of HIM to coordinate IT and workflow adjusting to coding related issues
- Manage daily productivity of employees working an account
- Make sure the operations and functionality of an account are maintained along with client satisfaction

Specialties: Process Improvement, Client Services, Project Management, Program Management, Client Services, Medicare, Risk Adjustment, Home Health Operations, Provider Resource Planning, Team Management, Microsoft Office, Salesforce, Tableau, Force.com, Asana, Trello, Digital Health, Telehealth.

Education:

University of North Carolina at Wilmington

Cameron School of Business (AACSB Accredited)

Bachelor of Science in Business Administration - 2004

Concentration: Finance

July 17, 2020

City Charter Review Commission
Redistricting Selection
276 4th Ave
Chula Vista, CA 91910

Dear City Charter Review Commission:

I have known John Cressler well for the past 4 years due to our involvement and volunteer activities within our children's school. I have always known him as an efficient, professional, organized, and fantastic team leader. Combine this with his heart and passion for engaging with the community to truly make a difference make him uniquely qualified to serve on the City's Redistricting Commission.

These qualities are exemplified within his professional life as a seasoned executive with over 10 years of experience in operational and project management, client services and process improvement; as well as being versed in Lean Six Sigma, risk adjustment, and multiple technology platforms. With my 15 years of experience in executive management within the City of San Diego I think these exceptional skill sets along with his ability to analyze, adapt, and learn quickly would make him an excellent asset to such a demanding position, such as Redistricting Commissioner. Additionally, as part of a culturally blended family he brings a unique perspective that reflects and understands the community of Chula Vista.

I wholeheartedly endorse John's skills and commitment, and he would serve Chula Vista well on the Redistricting Commission.

Sincerely,



Diana Fuentes



Julia Sanchez

From: Webmaster
Sent: Sunday, July 26, 2020 5:52 PM
To: CityClerk; Cristina Hernandez; Leah Larrarte
Subject: City of Chula Vista: Redistricting Commission Application - Web form

**Warning:
External
Email**

A new entry to a form/survey has been submitted.

Form Name: Redistricting Commission Application
Date & Time: 07/26/2020 5:52 PM
Response #: 31
Submitter ID: 81024
IP address: [REDACTED]
Time to complete: 33 min. , 26 sec.

Survey Details

Page 1

Application for membership on the Redistricting Commission.

When used in this Application, the term "City" refers to the City of Chula Vista.

- 1. Prefix
(o) Mrs.
- 2. First and Last Name
Caneisha Fortner
- 3. E-mail
[REDACTED]
- 4. Home Address
[REDACTED]
- 5. City
Chula Vista
- 6. ZIP code
91915
- 7. Primary Phone



8. Secondary Phone

Not answered

9. Are you registered to vote in the City?

(o) Yes

10. Do you live in the City?

(o) Yes

11. If yes, how long?

5 years

12. Present Employer

United States Navy

13. Occupation

Paralegal

14. Relevant educational background:

Master of Public Administration | University of Southern California, Los Angeles, CA – Student – Class of 2023;
Bachelor of Science, Criminal Justice Administration | Excelsior College, Albany, NY – 2017;
Associates of Science, Paralegal Studies | Roger Williams University, Providence, RI – 2013;
Housing Policy Leadership Academy Graduate; and
City of San Diego – Citizens Water Academy Graduate

15. Are you currently serving on any board or commission for the City or any other governmental agency?

(o) No

16. If yes, which one(s)?

N/A

17. 17. Have you previously served on any board or commission for the City or any other governmental agency?

(o) No

18. If yes, please list which one(s) and dates served:

N/A

19. Are you, or have you been, involved in any local, civic or community groups?

(o) Yes

20. If yes, please list them:

Earl B. Gilliam Bar Foundation; Delta Sigma Theta Sorority Incorporated; National Association for the Advancement of Colored People (NAACP); Black Women's Institute for Leadership Development (BWILD)

21. Per Chula Vista Municipal Code Section 2.25.030, I understand:

-If I am currently serving on a board or commission, I must resign from my current board or commission if I am appointed.

-I must have served at least 12 months on my current board or commission in order to be appointed to another board or commission.

(o) I have read, acknowledged, and agree to the above statement.

22. Per Chula Vista Charter Section 300.5(E)(2), I understand:

If I am appointed to serve on this Commission, I will be ineligible to serve on, and shall not seek election to, the City Council in any district whose boundaries were drawn or adjusted by the Commission for a period of four (4) years immediately following the end of my service on the Commission.

(o) I have read, acknowledged, and agree to the above statement.

Eligibility to Serve on the Redistricting Commission

City Charter Section 300.5(C)(2) identifies certain persons who are ineligible to apply for and serve on the Redistricting Commission. Accordingly, please answer the following questions.

23. Are you an elected City official, or a member of the City Charter Review Commission?

(o) No

24. Are you a relative by blood or marriage within the second degree, or a domestic partner, of an elected City official?

(o) No

25. Have you, at any time within the last four years served as an elected City official?

(o) No

26. Are you a current employee of the City or a current employee of any organization representing any employee bargaining unit for employees of the City?

(o) No

27. Have you, at any time within the last four years, worked as a lobbyist?

For purposes of this question, the term "lobbyist" means a person who, for compensation, has direct communication with a City official, including the Mayor, a Councilmember, or any elected City official, for purposes of influencing a municipal decision

(o) No

28. Are you currently an officer in any local political party organization, including, but not limited to, officers of a political party county central committee?

(o) No

29. Have you, within the last four years, served as a paid campaign worker or paid campaign or political consultant for an elected City official?

(o) No

30. Please describe any relevant knowledge or abilities you can bring to the Redistricting Commission that you believe would help the Commission carry out its responsibilities, such as prior experience with districting or redistricting efforts:

For 13 years I have served in the United States Navy. During this time I have been given the opportunity to work with various legal experts as a legal manager for domestic and global operations. Through these experiences I have developed excellent administrative, interpersonal, organizational, and technical competences. In researching the The Redistricting Commission, I have found that these are skills that are needed for any Commissioner to be able to undertake its duties effectively. The Commission was created to make unbiased, equal, and fair recommendations to the city council on how best to modify the existing district boundaries and while I do not have any previous districting or redistricting experience, I do believe that the proficiencies that I possess will greatly assist the Commission in making sound recommendations to the City Council on the required district boundaries' modifications.

31. Please describe any experience you have with public communications or public outreach in the City

Outside of my legal and naval experiences, for the past three years, I have had an opportunity to interact and work with the Chula Vista Community through local nonprofit Daring, Reshaping, Empowering, and Mentoring (D.R.E.A.M). As its executive director, I led my team members in training San Diego County residents on practical skills, financial matters, and other socioeconomic aspects. Throughout the past three years that I worked with the surrounding community, I afforded the opportunity to learn a lot about the various groups of interest in the area, as well as the cultural, ethnic, socioeconomic, and geographic factors that bind them. Therefore, my knowledge of such populations of interest in Chula Vista will enable me to guide the Commission on the interested parties who need to be involved in the formulation of its redistricting proposals.

32. Please describe experience you have had serving in a nonpartisan role in which you have had to exercise impartiality:

As a member of the uniformed services, I have learned to discharge my duties in a nonpartisan and impartial manner. Every member is expected to distance themselves from active politics and refrain from supporting any political party. In my case, I set the bar for nonpartisanship and impartiality even higher as I have had more than decade of practice in being independent in my decision-making. This experience will be helpful to the Redistricting Commission since it is required to make nonpartisan and fair recommendations. The Commission also has to desist from making endorsements that favor political office incumbents, their challengers, or any particular party. Therefore, my ability to discharge my duties objectively and make decisions without being swayed politically will help the Commission to achieve and maintain impartiality and nonpartisanship as it executes its mandate.

33. Please describe any other relevant experience you have that is not described above:

None.

34. What would you hope to accomplish in the role of a Member of the Redistricting Commission? (250 words or less)

As a member of the Redistricting Commission I would hope to impartially and fairly discharge my duties, while ensuring that there is balance and that constituents continue to yield the power that our democracy was created for them to hold. It is important that members appointed to the Redistricting Commission are able to remain focused in order to ensure that fair and unbiased political lines are drawn without special interests, politics or political influence.

35. I understand that to be considered, I must submit a resume and one letter of reference along with this application.

(o) I have read and acknowledge the above statement.

36. Please upload a resume in addition to your application (required).

Caneisha Fortner_Resume .docx

37. Please upload a letter of reference in addition to your application (required).

2020-0725LORCFortner.pdf

38. The City understands that applicants' schedules and availability may change. In an effort to have the districts drawn by August 2021, the goal is to seat the Redistricting Commission by August 2020, giving the members one year to complete

the task. We ask that you review the previous Districting Commission's meeting frequency and final report in order to gain an understanding of the requested level of commitment.

(o) I have reviewed the previous Districting Commission's meeting frequency and final report and can commit to the suggested level of participation.

39. I understand if I am selected to serve on the Redistricting Commission I will need to disclose certain economic interests (Form 700) in accordance with the City of Chula Vista's Conflict of Interest Code.

(o) I have reviewed the City of Chula Vista's Conflict of Interest Code.

40. In lieu of signature, please type your name, and type today's date below before submitting this form. I understand and agree that typing my name below carries the same force and effect as if I had signed my name in my own handwriting. I hereby certify under penalty of perjury under the laws of the State of California that the information I have provided in this application is true and correct.

Applicant's Name: Caneisha S. Fortner

Today's date 07/26/2020

(MM/DD/YYYY):

****Please review your application before submitting to ensure that all requested information has been provided, all required information reviewed, and all attachments included. If any of this information is lacking, the application will be deemed incomplete and will not be considered.****

OPTIONAL: One of the City's goals in selecting Redistricting Commission members is to form a Commission that includes individuals who reflect the racial and ethnic diversity of the City (City Charter Section 300.5.D.3.a). In an effort to meet that goal, the City requests that applicants *voluntarily* provide the following information. *You are not required to provide this information. Responding to the questions below is optional.* Any information provided will be used only in accordance with applicable law.

41. GENDER:

(o) Female

42. Ethnicity:

(o) Not of Hispanic Origin

43. Race:

(o) Black or African (Not Hispanic or Latino)

44. How did you hear about the Chula Vista Redistricting Commission?

[x] Outside Organization

Thank you,
City of Chula Vista

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CANEISHA S. FORTNER

Chula Vista, CA 91915



PROFESSIONAL SUMMARY

Experienced Legal Manager and Military Veteran with a Secret Security Clearance and 12 years of proven experience in the United States Navy. Accomplished measurable results while leading teams in dynamic, fast - paced environments. Possess a comprehensive background in legal and administrative processes derived from conducting domestic and global operations. Motivated and personable professional with a successful track record of serving as a leader in victim advocacy, the military justice system, investigations and public service activities. Possess extensive knowledge in interpersonal skills while providing a broad range of technical proficiencies, the ability to handle multiple tasks efficiently, accurately and timely. Displays excellent organizational skills while displaying a high level of occupational knowledge. Career supported by a Bachelor of Science, Criminal Justice Administration.

- Law and Government
- Criminal Justice
- Administrative Services
- Leadership
- Training and Development
- Communication
- Document Management
- Policy Implementation
- Microsoft Office Suite

EDUCATION

Master of Public Administration | University of Southern California, Los Angeles, CA – Student – Class of 2023

Bachelor of Science, Criminal Justice Administration | Excelsior College, Albany, NY – 2017

Associates of Science, Paralegal Studies | Roger Williams University, Providence, RI – 2013

PROFESSIONAL EXPERIENCE

United States Navy – Various Locations

2010 – Present

Senior Legal Manager

Oversaw the legal and administrative processes of a large organization for over 13 United States Navy legal offices worldwide. Provided excellent legal and administrative support while effectively managing 15 legal assistants and clerks.

- Collaborated with coworkers to routinely draft and update improvements to the Navy's Paralegal training program, improved job productivity by 25%
- Prepared daily affidavits, legal correspondence, and organized all legal documentation in paper and electronic format, ensured attorneys were accurately prepared for trial
- Performed online and offline research to assist military attorneys in related casework
- Managed and directed 10 legal assistants; ensured all legal correspondence and documentation were in accordance with military regulations
- Orchestrated and coordinated a senior leadership course, successfully prepared over 35 officers to lead in the legal field
- Provided excellent customer service and legal support to over 13 legal offices with a 100% customer satisfaction rating

Trial Paralegal

Coordinated all the paralegal management responsibilities of over 550 commands within the Region Legal Office including courthouse security, legal correspondence, affidavits and promotions.

- Provided legal documents in courts-martials, Article 15 actions and reviewed separation board proceedings and other administrative and military justice issues
- Effectively managed the legal processing, documentation and correspondence of over 20 court martial cases and over 75 records of trials, ensured 100% compliance with deadlines
- Researched, investigated and interviewed personnel for over 100 sexual assault cases, informed victims of the Victim Assistance Program and ensured 100% completion

Trial Paralegal

- Maintained the Region Legal Office's customer service help desk and ensured 100% customer satisfaction
- Managed and directed 10 legal assistants and performed quality assurance of legal work
- Provided excellent mentorship to over 35 Naval Legal assistants, increased the number of promoted employees by 30% and increased the retention rate of legal assistants by 40%

Legal Assistant

Served as a legal assistant providing excellent legal and administrative support for over 2000 personnel.

- Assisted over 300 employees in family law including power of attorney, wills and separation decrees
- Prepared over 50 official accounts of hearings, investigations, courts-martial and courts of inquiry and processed appeals in an effective and efficient manner
- Managed and oversaw the proper processing of over 31 administrative separation packages, 2 separation boards, 32 non-judicial punishments trials and 121 legal documents
- Displayed a high level of professionalism and customer service in daily interactions with personnel
- Prepared and disseminated over 300 official legal forms, letters and requests with 100% efficiency for over 4 administrative boards, 25 appeals, and several Military Protective and Liberty Risk orders
- Assisted attorneys in researching and preparing for over 75 Civilian Administrative Forum hearings, improved the overall efficacy of the trials by 30%

PROFESSIONAL ASSOCIATIONS

Earl B. Gilliam Bar Association
Delta Sigma Theta Sorority Incorporated
National Association for the Advancement of Colored People (NAACP)
Black Women's Institute for Leadership Development

NOTABLE AWARDS

Employee of The Year for The Year – 2017 | Navy Good Conduct Medal
Navy and Marine Corps Achievement Medal
Housing Policy Leadership Academy Graduate
City of San Diego – Citizens Water Academy Graduate

TECHNICAL SKILLS

Software: Microsoft Office, SharePoint
Operating Systems: Microsoft Windows



ALISHA WILKINS, Ph. D.
Chair

July 25, 2020

KATIE BUCKLAND
First Vice Chair

CELINDA VÁZQUEZ
Second Vice Chair

Lauren Babb
Member at Large

ASSEMBLYMEMBER SHIRLEY WEBER
Member at Large

ASSEMBLYMEMBER RECECCA
BAUER-KAHAN
Commissioner

Erica Courtney
Commissioner

Quinn Delaney
Commissioner

Lilia Garcia-Brower
Commissioner

Joelle Gomez
Commissioner

ASSEMBLYMEMBER ELOISE GÓMEZ
REYES
Commissioner

SENATOR HANNAH-BETH JACKSON
Commissioner

SENATOR CONNIE LEYVA
Commissioner

SENATOR HOLLY MITCHELL
Commissioner

Executive Director
LaKenya Jordan

Chula Vista Redistricting Commission
City of Chula Vista
276 Fourth Avenue
Chula Vista, CA 91910

To Whom it May Concern:

RE: Letter of Support for Caneisha Fortner

It is a pleasure to recommend Ms. Caneisha Fortner to the Chula Vista Redistricting Commission.

Caneisha has served as an active duty member of the United States Navy for 13 years. She continues to further illustrate her dedication to her country through active engagement in Delta Sigma Theta Sorority, Inc. (DST), a private, not for profit organization committed to public service. Through DST, she planned and executed five voter registration drives in FY 19/20 reaching over 500 San Diego residents.

Caneisha also founded D.R.E.A.M. Inc., (Daring, Reshaping, Empowering, and Mentoring), a 501(c)3 organization that helps high school graduates with developing life skills, financial literacy, and acquiring and granting academic scholarships. Participants in her training have received over \$75,000 in federal grants.

Caneisha is also a graduate of Black Women's Institute for Leadership Development (BWILD), a program founded by Assemblywoman Dr. Shirley Weber. BWILD was created to grow an alliance of women from the African diaspora and provide them with guidance and support for a career in public service leading to elected office and/or leadership positions on boards and commissions.

In summary, I fervently support Caneisha for consideration to the Chula Vista Redistricting Commission.

Best regards,

A solid black rectangular box used to redact the signature of the chair.

Dr. Alisha Wilkins, Chair
CA Commission on the Status of Women & Girls

From: Leah Larrarte on behalf of CityClerk
Sent: Friday, July 24, 2020 3:13 PM
To: Julia Sanchez
Subject: FW: City of Chula Vista: Redistricting Commission Application - Web form

Please process.

From: webmaster@chulavistaca.gov <webmaster@chulavistaca.gov>
Sent: Friday, July 24, 2020 2:33 PM
To: CityClerk <CityClerk@chulavistaca.gov>; Cristina Hernandez <chernandez@chulavistaca.gov>; Leah Larrarte <LLarrarte@chulavistaca.gov>
Subject: City of Chula Vista: Redistricting Commission Application - Web form

**Warning:
External
Email**

A new entry to a form/survey has been submitted.

Form Name: Redistricting Commission Application
Date & Time: 07/24/2020 2:33 PM
Response #: 29
Submitter ID: 80955
IP address: [REDACTED]
Time to complete: 39 min. , 53 sec.

Survey Details

Page 1

Application for membership on the Redistricting Commission.

When used in this Application, the term "City" refers to the City of Chula Vista.

1. Prefix

(o) Dr.

2. First and Last Name

Michael Juan

3. E-mail

[REDACTED]

4. Home Address

5. City

Chula Vista

6. ZIP code

91911

7. Primary Phone

8. Secondary Phone

9. Are you registered to vote in the City?

(o) Yes

10. Do you live in the City?

(o) Yes

11. If yes, how long?

3 years

12. Present Employer

San Diego State University

13. Occupation

Clinical Psychologist

14. Relevant educational background:

Bachelor's of Science in Psychology, UCSD (2001)

Master's of Arts in Clinical Psychology, California School for Professional Psychology, Alliant International University (2005)

Ph.D. in Clinical Psychology, California School for Professional Psychology, Alliant International University (2009)

15. Are you currently serving on any board or commission for the City or any other governmental agency?

(o) No

16. If yes, which one(s)?

Not answered

17. Have you previously served on any board or commission for the City or any other governmental agency?

(o) No

18. If yes, please list which one(s) and dates served:

Not answered

19. Are you, or have you been, involved in any local, civic or community groups?

(o) Yes

20. If yes, please list them:

Kalusugan Community Services (BOD), Interactions 4 Peace (BOD), Bayview Clubhouse (BOA)

21. Per Chula Vista Municipal Code Section 2.25.030, I understand:

-If I am currently serving on a board or commission, I must resign from my current board or commission if I am appointed.

-I must have served at least 12 months on my current board or commission in order to be appointed to another board or commission.

(o) I have read, acknowledged, and agree to the above statement.

22. Per Chula Vista Charter Section 300.5(E)(2), I understand:

If I am appointed to serve on this Commission, I will be ineligible to serve on, and shall not seek election to, the City Council in any district whose boundaries were drawn or adjusted by the Commission for a period of four (4) years immediately following the end of my service on the Commission.

(o) I have read, acknowledged, and agree to the above statement.

Eligibility to Serve on the Redistricting Commission

City Charter Section 300.5(C)(2) identifies certain persons who are ineligible to apply for and serve on the Redistricting Commission. Accordingly, please answer the following questions.

23. Are you an elected City official, or a member of the City Charter Review Commission?

(o) No

24. Are you a relative by blood or marriage within the second degree, or a domestic partner, of an elected City official?

(o) No

25. Have you, at any time within the last four years served as an elected City official?

(o) No

26. Are you a current employee of the City or a current employee of any organization representing any employee bargaining unit for employees of the City?

(o) No

27. Have you, at any time within the last four years, worked as a lobbyist?

For purposes of this question, the term "lobbyist" means a person who, for compensation, has direct communication with a City official, including the Mayor, a Councilmember, or any elected City official, for purposes of influencing a municipal decision

(o) No

28. Are you currently an officer in any local political party organization, including, but not limited to, officers of a political party county central committee?

(o) No

29. Have you, within the last four years, served as a paid campaign worker or paid campaign or political consultant for an elected City official?

(o) No

30. Please describe any relevant knowledge or abilities you can bring to the Redistricting Commission that you believe would help the Commission carry out its responsibilities, such as prior experience with districting or redistricting efforts:

I have experience in program management and development, clinical research, and healthcare. In each role I've had to collect, analyze, and make informed decisions based on data. As a clinical psychologist I've completed a dissertation where I designed and conducted a large research study to make determinations on relationships between variables. I also work as a therapist where I am required to practice impartiality, critical thinking, and confidentiality. Remaining objective is an inherent part of most of the roles and spaces I occupy.

31. Please describe any experience you have with public communications or public outreach in the City

Most of my experience in public communications and public outreach has been in the leadership and management roles I've held. As the former program director of Chula Vista's large, county-contracted, outpatient mental health facility, I interfaced with the public and county at large. In my work at SDSU, I've taken on leadership roles (e.g. Chair of the Bayanihan Filipino American Faculty and Staff Association, member of the SDSU University Senate, Faculty Adviser for Student Health Advisory Committee) where I've outreached to the larger campus community for numerous initiatives. As a lecturer at several universities (SDSU, Alliant, National University), I've developed comfort in speaking in front of large audiences, including current work with the SDSU College of Education, in a class of over 180 students.

32. Please describe experience you have had serving in a nonpartisan role in which you have had to exercise impartiality:

Impartiality is a significant and crucial part of my work as a clinical psychologist. I am expected to be present with clients as an objective voice. As stated, in my leadership roles, I've had to make impactful decisions using large data sets and critical thinking skills. Related, I've also sat on 2 full jury duty assignments. In the early 2000's I sat on jury for a medical malpractice civil case. In 2018 I complete my duty with a jury on a criminal attempted murder case here at the Chula Vista Municipal Court. In both cases, my capacity for impartiality was key in successfully completing my civic duty.

33. Please describe any other relevant experience you have that is not described above:

Working with underserved and underrepresented populations is important to me. I am a trainer for the county where I've designed and implemented curriculum focused on diversity, inclusion, and multicultural understandings. This theme is present in my role providing therapy, outreach, and advocacy to these communities. I am also a business owner with my small private practice in the City of San Diego, which helps me understand the plight of small businesses. Lastly, I believe that growing up in Chula Vista has helped me forge a deeper understanding of this community that will benefit my work with the redistricting commission.

34. What would you hope to accomplish in the role of a Member of the Redistricting Commission? (250 words or less)

I grew up in what is now known as Chula Vista's District 3. As a current resident in District 4, I have made intentional decisions to become familiar with all parts of our city. The spirit of our South Bay community is seared into me. I have deepest deference and concern for all of this city's residents. Simply, I hope to give back. CV has given so much to me that I believe it is my duty to return what I was provided. The privileges I've received and have earned afford me the capacity and duty to make certain that our districts are representative of the needs of the community at large. I hope to provide a voice of a locally-grown professional who cares and is invested in the direction of our local governance.

35. I understand that to be considered, I must submit a resume and one letter of reference along with this application.

(o) I have read and acknowledge the above statement.

36. Please upload a resume in addition to your application (required).

M.Juan CV 07.2020.docx

37. Please upload a letter of reference in addition to your application (required).

Michael Juan Recommendation Letter from R. Monzon 7-24-2020.pdf

38. The City understands that applicants' schedules and availability may change. In an effort to have the districts drawn by August 2021, the goal is to seat the Redistricting Commission by August 2020, giving the members one year to complete the task. We ask that you review the previous Districting Commission's meeting frequency and final report in order to gain an understanding of the requested level of commitment.

(o) I have reviewed the previous Districting Commission's meeting frequency and final report and can commit to the suggested level of participation.

39. I understand if I am selected to serve on the Redistricting Commission I will need to disclose certain economic interests (Form 700) in accordance with the City of Chula Vista's Conflict of Interest Code.

(o) I have reviewed the City of Chula Vista's Conflict of Interest Code.

40. In lieu of signature, please type your name, and type today's date below before submitting this form. I understand and agree that typing my name below carries the same force and effect as if I had signed my name in my own handwriting. I hereby certify under penalty of perjury under the laws of the State of California that the information I have provided in this application is true and correct.

Applicant's Name: Michael Juan

Today's date 07/24/2020

(MM/DD/YYYY):

****Please review your application before submitting to ensure that all requested information has been provided, all required information reviewed, and all attachments included. If any of this information is lacking, the application will be deemed incomplete and will not be considered.****

OPTIONAL: One of the City's goals in selecting Redistricting Commission members is to form a Commission that includes individuals who reflect the racial and ethnic diversity of the City (City Charter Section 300.5.D.3.a). In an effort to meet that goal, the City requests that applicants *voluntarily* provide the following information. *You are not required to provide this information. Responding to the questions below is optional.* Any information provided will be used only in accordance with applicable law.

41. GENDER:

(o) Male

42. Ethnicity:

(o) Not of Hispanic Origin

43. Race:

(o) Asian

44. How did you hear about the Chula Vista Redistricting Commission?

[x] Social Media

[x] City of Chula Vista Website

Thank you,
City of Chula Vista

This is an automated message generated by the Vision Content Management System™. Please do not reply directly to this email.

□

CURRICULUM VITAE

Name: Michael Anthony Juan

Address: [REDACTED]

Phone: [REDACTED]

Fax: [REDACTED]

E-mail: [REDACTED]

License: California Licensed Clinical Psychologist – [REDACTED] (April 2013)

CAQH ID#: [REDACTED]

Education:

Ph.D. Clinical Psychology, California School of Professional Psychology (CSPP) at Alliant International University (AIU), San Diego, August 2009.

M.A. Clinical Psychology, California School of Professional Psychology (CSPP) at Alliant International University (AIU), San Diego, June 2004

B.S. Psychology, University of California San Diego, June 2001

Experience:

Clinical/Counseling Therapist – Tenured Faculty (Student Services Professional Academic Related III),

San Diego State University: Counseling and Psychological Services

November 2014 - Present

Duties: Provide psychotherapeutic services to the university community, including: screening, assessment, individual/group therapy, crisis intervention, and referral. Also provide consultation to other staff and faculty as needed as well as outreach to the university community. Work within a short-term therapy model focused on young adults and college students. Participate in new-hire search committees, intern training program, clinical supervision, and collaborate with other university departments on special programs. Course instructor in the Bounce Back program and in the College of Education (CSP 300). Implement Guardian Scholars collaborative services, Healthy Emotional Living group (based on DBT), and SDSU Athletics collaboration.

Licensed Clinical Psychologist in Private Practice

Michael A. Juan, Ph.D.

October 2013 – Present

Duties: Small part-time business focused on providing a myriad of psychological services, including: individual and group therapy, clinical supervision, and consultation. Working with insurance panels, private-pay individuals, and organizations.

Part Time Clinical/Counseling Therapist

San Diego State University: Counseling and Psychological Services

October 2013 – November 2014

Duties: Provide psychotherapeutic services to the university community, including: screening, assessment, individual/group therapy, crisis intervention. Also provided consultation to other staff as needed. Worked within a short term, therapy model focused on young adults and college students.

Clinical Supervisor

Douglas Young Biopsychosocial Rehabilitation Center

January 2014 – December 2014

Duties: Providing individual and group clinical supervision to interns/trainees in a community behavioral health outpatient program in Mira Mesa. Provide oversight to intern/trainee's clinical work, training, and consultation to program staff. Behavioral health services provided to individuals with severe and persistent mental illness in the North Central region of San Diego County in accordance with Psychosocial Rehabilitation principles and the Recovery model. Specialized services within DBT, Co-occurring model, multicultural counseling, CBT, and mindfulness-based treatment models provided.

Regional Coordinator – South Region/SBGWRC Program Director

Community Research Foundation: South Region, San Diego. Supervisor: Diego Rogers, PsyD
September 2012 – January 2014

Duties: In addition to and concurrently with duties listed below under Program Director, provide oversight, direction, and management of CRF South Region Adult outpatient programs including: South Bay Guidance Wellness and Recovery Center, Maria Sardiñas Wellness and Recovery Center, and the CRF Imperial Beach Health Center Mental Health Program. Serve on CRF Senior Management Team providing input on company-wide decision making and representing South Region adult outpatient programs to company executives. Other primary responsibilities include program design and implementation, contract monitoring and achievement, as well as staffing, training, and supervision of program management. Oversight of multiple, multimillion-dollar county contracts for mental health services.

Program Director

South Bay Guidance Center (SBGWRC): Chula Vista, CA. Supervisor: Juan Camarena, LMFT
January 2008 – March 2010; September 2010 – September 2012

Duties: Provide administrative oversight and direction to a South Region Mental Health clinic focused on recovery-oriented services to those in recovery from mental illness. Manage staffing, budgets, reports, and all clinic-related issues. Report directly to CRF management team and the County of San Diego. Structured management of clinical and non-clinical staff including: therapists, case managers, psychiatrists, nurses, peer support staff, and front office personnel. Provide program design, development and implementation. Manage multiple budgets and contract compliance in accordance with county and state contract guidelines. Provide direct clinical services to clients through individual and group therapy. Liaison and outreach coordination with other community providers of health and social services. Participation in multiple CRF committees. Assisted in proposal writing for CRF's 2009 bid for repurchase of San Diego county mental health services in the south region. Subsequently, the multimillion-dollar contracts for two large outpatient facilities and two peer-operated clubhouses was awarded to CRF for a five-year period.

Clinical Services Specialist

Community Research Foundation: San Diego, CA. Supervisor: Diego Rogers, Psy.D.

June 2010 – August 2010

Duties: Under the direction of the Vice President of Clinical Services, assist in the research, development, implementation, and oversight of CRF clinical services & program operations. Also assists the VP of Clinical Services in providing leadership and facilitating integration and standardization across all programs. Represents CRF in the community and establishes

and maintains linkages with other organizations. Responsible for direct client services administrative tasks, management duties, and quality improvement tasks.

Program Coordinator

Serenity Behavioral Health and Wellness Center: San Diego, CA.

January 2010 – November 2010

Duties: Design, development, and implementation of a new program for the provision of mental health and wellness services. Manage staffing, policy and procedure writing, development of specific processes, business planning, and marketing/recruitment. Establishing culture of new program in the direction of holistic care, preventative interventions, and wellness strategies. Liaison with other providers and the community in building the programs caseload and practice. Assist in securing funding streams through insurance panels, private pay, and public funding streams through proposal writing for grants and contracts. Providing individual and group therapy services under the supervision of a licensed clinical psychologist.

Assistant Program Director

South Bay Guidance Center: Chula Vista, CA. Supervisor: Regina Pinto, Ph.D.

August 2007 – January 2008

Duties: Assist Program Director in administrative duties necessary to the functioning of the clinic. Assist in developing internship training program. Provide individual and group rehabilitative counseling to individuals with severe mental illness and co-occurring substance abuse disorders. Provide oversight to the clinic when program director was not present.

ASPIRE Counselor

San Diego State University Counseling and Psychological Services: San Diego, CA.

Supervisor: Leslie Wilson, Ph.D.

July 2007 – January 2008

Duties: Provide screening, assessment, and short term 1:1 counseling to the university student population identified to have a potential substance abuse issue. Counseling in the ASPIRE program was provided for mandated students based on the motivational interviewing model.

Psychology Intern

San Diego State University Counseling and Psychological Services: San Diego, CA.

Supervisor: Jennifer Rikard, PhD.

Predoctoral Intern: August 2006 – July 2007

Duties: Provide screening and assessment, 1:1 psychotherapy, group therapy, and crisis intervention to the university student population. Treatment planning, implementation, short term therapy provided along with case management. Group experiences included anger management group for mandated students as well as the Bounce Back program – a one-unit credit/no credit class based on academic retention for students on academic probation. Developed and co-facilitated a modified Dialectical Behavioral Therapy group for the university student population. Also provided substance abuse counseling in the ASPIRE program for mandated students based on motivational interviewing.

Psychosocial Rehabilitation Counselor

South Bay Guidance Center: Chula Vista, CA. Supervisor: Ken Dellefield PhD.

Internship: September 2004 – July 2005

Staff Member: August 2005 – August 2007

Duties: Provide assessment, 1:1 psychotherapy, group therapy, and crisis intervention to clients with severe mental health issues on an outpatient basis. Long term and short term therapy provided. Dialectical Behavior Therapy groups and individual coaching experience. Treatment planning and implementation comprised primary role in addition to care coordination and case management duties. Group experience include: Dialectical Behavior Therapy (DBT), Wellness Recovery Action Plan (WRAP), Stress Management, Depression/Coping Skills, Socialization, psychoeducational, and process. Also, currently developing a substance abuse group for clients in the contemplative and pre-contemplative stages of change (Acceptance, Change and Transformation; ACT).

Psychosocial Rehabilitation Specialist

New Vistas Crisis Center; San Diego, CA. Supervisor: Mark Marvin PhD.

Practicum: June 2003 – May 2004

Staff Member: May 2004 – September 2004; August 2005 – October 2006

Duties: Providing 1:1, group and milieu therapy to clients with acute mental illness at a short-term residential treatment facility. Participation in crisis intervention, intake assessment, testing, treatment planning, and implementation. Training in Motivational Interviewing.

Supervisor/Trainer/Educational Consultant: April 2002 – December 2005

Tutor/Behavioral Therapist: June 2000-April 2002

ACES Comprehensive Educational Services; San Diego, CA. Supervisor: Kristin Farmer, MA. Duties: Participation in behavioral interventions for children with autism including one-on-one tutoring, social facilitation, inclusion (shadow aide), parent/staff training, case management, clinical meetings, Individual Education Programs, training development, staff training, employee hiring, supervision, and program design All duties performed in home, school, office, and social settings. Training development and implementation experience in the following methodologies: Structured Teaching, Discrete Trial Training, Pivotal Response Training, Behavior Modification, Picture Exchange Communication System (PECS), Socialization techniques (e.g. Social Stories), and DIR model. Development and implementation of hiring procedures for new employees including applicant screening, interview process, hiring, and orientation.

Training and Teaching Experience:

San Diego State University (2019-Present) Instructor for Counseling and School Psychology (CSP) 300 undergraduate course in the College of Education. This large course (185 students) provides a basic understanding of the principles of holistic stress management through the presentation of goal setting skills, the study of the mind-body relationship in stress management, and techniques to deal with environmental and personal stressors. Utilizing Blackboard and other methods to enhance learning.

San Diego State University (2014-Present; AY 06-07) Faculty member in Bounce Back Academic Retention Program (General Studies 250). Weekly undergraduate course with curriculum geared towards retention of university students on academic probation. Utilizing Blackboard and other methods to enhance learning.

Alliant International University (2012-present) Adjunct faculty in the Ph.D./Psy.D Clinical Psychology program and Master of Arts in Family Therapy program. Design, development, and implementation of the Community Mental Health course and Pre-Practicum Course.

National University (2012-present) Adjunct faculty in the Master of Arts in Counseling Psychology and Bachelor's of Arts in Psychology. Courses taught include: Law and Ethics, Case Management.

Trainings Provided in SDSU Internship/Trainee Program (2011-Present):

- *Cultural Self-Awareness*
- *Solution Focused Brief Therapy*
- *Community Resources and Referrals*
- *Microaggressions*
- *Community Mental Health*

SDSU Responsive Integrated Health Solutions (2012-Present), Lecturer/trainer for the Cultural Competency Academy series and Leaders In Action program. Assisted with curriculum development, training design, and lecturing. Full day trainings in a series based on building cultural competency in community mental health settings regarding specific populations: Latinos, African Americans, Asian American/Pacific Islanders, and LGBTQ communities.

Cultural Self-Awareness (2017- Present), 4-8 hours variations of self-awareness and cultural assessment training provided to County of San Diego and Academy for Professional Excellence.

Filipino Americans and Mental Health (2010-Present), Provided to the County of San Diego and Community Research Foundation on multiple occasions. 4-hour Cultural Competency Training geared for direct service providers.

Microaggressions (2016-Present), 4-hour Cultural Competency Training provided to the County of San Diego staff geared for direct service providers.

Community Mental Health Certificate: Psychosocial Rehabilitation and Recovery (2012-2015), San Diego State University, MFT Program. 4-8 hour training based on the Recovery and Psychosocial Rehabilitation models applied in community mental health intended for SDSU MFT trainees.

Cultural Competency 101: A Model for Understanding and Appreciating Diversity (2011), 4-hour training provided to Community Research Foundation based upon theories, research, and guidelines for the provision of culturally competent mental health services.

Working with Filipino Americans (2011), San Diego State University. Counseling and Psychological Services Center; 2-hour guest lecture.

Community Mental Health Certificate (2011), San Diego State University, MFT Program. 9-hour Training with 3 modules based on County of San Diego Mental Health System basics (Orientation to the System and Services, Dialectical Behavioral Therapy, and the Recovery/Psychosocial Rehabilitation Models).

Topics in Filipino American Mental Health (2010), San Diego State University. Asian Studies Course; guest lecture.

Introduction to Dialectical Behavior Therapy (2005-Present), Presented to the County of San Diego and Community Research Foundation on multiple occasions. Provided in both 4 and 8-hour formats.

Advanced Dialectical Behavior Therapy (2005-Present), County of San Diego and Community Research Foundation. Provided in 4-hour format.

Teaching Assistant, Biological Aspects of Psychology, Rustin Berlow PhD, AIU, Fall 2005. Grading, individual tutoring, office hours, and review sections.

Teaching Assistant, Impulse Control Disorders, George F. Koob PhD, UCSD, Spring 2001. Test production, test administration, grading, and held office hours for tutoring.

Teaching Assistant, Behavioral Psychology, Theresa Jacob, PhD, UCSD, Winter 2001. Test production, test administration, grading, office hours for tutoring, taught separate discussion/section class.

Research Experience:

Research Practicum, Alliant International University; San Diego, CA; Irwin Rosenfarb, PhD; January 2003 to May 2003. Duties: performing literature review, assisting in study design, and participating in meetings on a schizophrenia study.

Research Assistant, Autism Research Lab-UCSD; La Jolla, CA; Laura Schreibman, PhD; Fall, 2000 and Winter Quarter, 2001. Duties: performing Pivotal Response Training therapy with children with autism. Study involved testing the efficacy of PRT on joint attention behaviors. Participated in therapy implementation, data recording, and videotape scoring.

Research Assistant, The Scripps Research Institute; La Jolla, CA; George F. Koob PhD; Spring Quarter, 2000. Duties: Testing effects on eating behavior from Serotonin 1B agonist, conducting animal experimentation, and data recording.

Publications/Presentations:

Patacsil, J., Maramba, D., Pescadera, M., and Juan, M.A. Beyond Silent Sacrifices: Voices within the FilAm Community. *Asian American Psychological Association: Division on Filipino Americans Biennial Conference*, January 2020: San Diego, California.

Juan, M.A., Nishi, K., Spencer, B., & Hidds-Narcisse, S. Augmentative Mental Health Services for Former Foster Youth: A Collaborative Effort Between SDSU C&PS and Guardian Scholars. *American College Counseling Association National Conference*, February 2019: San Diego, California.

Juan, M.A., Nishi, K., Spencer, B., & Hidds-Narcisse, S. Augmentative Mental Health Services for Former Foster Youth: A Collaborative Effort Between SDSU C&PS and Guardian Scholars. *National Association of Student Personnel Administrators*, March 2019: Los Angeles, California.

Juan, M.A., Rodriguez, B., & Weathersby, D. Making an Impact with Underrepresented Student Populations in our Current Social and Political Climate. *Association for University and College Counseling Center Directors National Conference*, October 2018: New Orleans, Louisiana.

David, E.J.R., Catipon, C., Juan, M., Maramba, D., & Nadal, K. Filipino American Psychology: Microaggressions, Colonial Mentality & Mental Health. *Filipino American National Historical Society Annual Conference*, 2014: San Diego, California.

Juan, M.A., Rosenfarb, I.S., Breitborde, N., Lopez, S.R., Weisman, A.G., & Kopelowicz, A. Implementing culturally-sensitive interventions for Latinos with schizophrenia. Symposium Number 93. *Association for Behavioral and Cognitive Therapies 45th Annual Convention*, 2011: Toronto, Canada.

Juan, M.A., & Rosenfarb, I.S. (2011). Psychosocial stress, social support, and the escalation of schizotypal symptoms in Latino and White individuals. *Schizophrenia Bulletin*, 37 (Suppl.1), 269 (abstract).

Rosenfarb, I.S., & Juan, M.A. (2006). Schizotypal personality disorder. In J.E. Fisher & W. O'Donahue (Eds.), *Practitioner's Guide to Evidence Based Psychotherapy*. New York: Kluwer Academic Publications.

Published Videos:

Juan, M.A. (Counselor). (2016). *Mood disorders: a clinical psychology session* [Streaming video]. Retrieved from SAGE Video.

Juan, M.A. (Counselor). (2016). *Psychosis: a clinical psychology session* [Streaming video]. Retrieved from SAGE Video.

Dissertation:

The Effects of Stress and Social Support on the Exacerbation of Schizotypal Symptoms (2009)

Awards/Distinctions:

SDSU Presidential Staff Excellence Award: Collaboration (Team member recipient), San Diego State University, July 2019.

Harriett Copher Haynes Diversity Leadership Award, Association for University and College Counseling Center Directors National Conference, October 2018.

Outstanding Student Support Program for Single Servings (Team member recipient), San Diego State University Student Affairs Staff Awards, May 2017.

Exceptional New Professional Award, San Diego State University Student Affairs Staff Awards, May 2016.

Other Clinical/Professional Development Experience:

SDSU University Senate Member (August 2019 – Present)
Representative for University Services, representing Student Services Professionals (Academic Related) faculty at the senate level.

Advisory Board (January 2013 – Present)
Board of Directors (January 2010 – January 2013)
Kalusugan Community Services

501(c)3 Non-Profit Organization providing health promotion, dissemination of information, and referral services to the Filipino American community in San Diego, CA. Co-Chair for the Grant Writing Committee.

Board of Directors

Interactions 4 Peace

January 2010 – January 2013

501(c)3 Non-Profit Organization promoting peace through student, teacher, and parent trainings on conflict resolution; organization and implementation of Peace Patrol/Primary Peacemakers/Bullies Beware programs in schools around the world; and consultation with international organizations on peace promotion activities. Co-Chair for the City Heights Building Healthy Communities Committee.

Advisory Board Member

Bayview Clubhouse

January 2010 – August 2010

Hospital-affiliated organization run by mental health services consumers in the South Region of San Diego County; provision of socialization, vocational services, and empowerment to and from peers.

DBT Co-trainer

County of San Diego (Health and Human Services) and Community Research Foundation

June 2005 – January 2010

Co-trainers: Ken Dellefield, PhD, Yi Chuang Cheng, PsyD

Assisted in the development and presentation of trainings on Dialectical Behavioral Therapy for both the county of San Diego and Community Research Foundation. Co-facilitator of four and eight-hour trainings for both Introductory to DBT and Advanced DBT workshops. Assisted in curriculum development, presentation, and implementation.

Community Outreach Program

South Bay Guidance Center

September 2004 – July 2005

Program Director: Roberto Weiss MFT

Assisted in development and implementation of mental health outreach program for the Filipino community in National City, California. Program created through collaboration between Community Research Foundation/South Bay Guidance Center and the County of San Diego. Duties included advertising, referring to proper providers, providing education and resources to community, speaking at local meetings, and weekly group activities.

Presenter/Group Facilitator

Kalasugan Community Services: Parent Youth Workshop

February 2005 – March 2005

Assisted in the facilitation of small, discussion groups on topics presented by weekly speakers and presentation on mental health issues including: symptomatology, risks, warnings signs, resources, and service providers.

References:

Available upon request.



Student Testing, Assessment,
and Research
Division of Student Affairs
San Diego State University
5500 Campanile Drive
San Diego CA 92182 • 7449
Tel: 619 • 594 • 5216

July 24, 2020

Dear Selection Committee,

It is with great pleasure that I write this letter recommending Dr. Michael Juan to serve as a Commissioner on the Chula Vista 2020 Redistricting Commission. I have known Dr. Juan for over seven years. We are both colleagues at San Diego State University (SDSU) where he serves as a Clinical Psychologist and Professor in the Counseling and Psychological Services Department.

As the former Vice Chair of the Chula Vista 2016 Districting Commission, I strongly believe Dr. Juan has the relevant knowledge and abilities to effectively serve on the Redistricting Commission. For example, in addition to his role at SDSU, Dr. Juan is a seasoned educational researcher who has demonstrated the requisite conceptual and data analytical skills through the many studies and analyses he has written and published both professionally and for the university community.

Dr. Michael Juan also has proven experience with public communications. Over the past year, he has served as the Chair of the Bayanihan Filipino American Faculty and Staff Association at SDSU. As chair, Dr. Juan has represented the organization by serving as a speaker at various campus and community events and has provided numerous written communications advocating for the organization to university leadership and the campus community. In addition, Dr. Juan has presented at a number of professional conferences.

Finally, given the nature of his work as a Clinical Psychologist, Dr. Juan is not only trained to build trust and confidentiality with his patients, but it is critical that he be an impartial listener. This skill set has transcended beyond his counseling sessions to everything that he does. In other words, through my experience in working with Dr. Juan, I have found him to be a person of high integrity, objectivity and fairness. He relates well to people at all levels and shows a sincere commitment and understanding of the complex issues facing our community.

In closing, I personally consider Dr. Juan to be trustworthy and acutely sensitive to the needs and concerns of those around him. On the professional level, he is extremely competent and willing to share his knowledge and expertise. Above all, he is reliable, consistent, and accountable. I feel Dr. Juan is an excellent candidate for the Chula Vista 2020 Redistricting Commission. He has my utmost respect and strongest recommendation! If you should have any further questions, please feel free to contact me at

Sincerely,

Reynaldo I. Monzon, Ph.D.
Director
Analytic Studies and Institutional Research
San Diego State University