



City of Chula Vista Emergency Organization

January 2017

Winter Storm Response

Storm Series Overview

- ❖ 5-day storm series, bringing wind and rain
 - January 19th-23rd
- ❖ 3-4 inches of rain for Chula Vista
- ❖ Wind gusts between 45-55mph
 - Otay Mountain wind gusts peaked at 75mph
- ❖ Damaging effects throughout the City including:
 - Injuries
 - Downed trees
 - Downed powerlines, power outages
 - Broken Gas Line
 - Structure Fires
 - Private property damage
 - Closed roads



EOC Activation

❖ Friday, January 20th

- Activated the Emergency Operations Center (EOC) on Friday, January 20th, 3:30 p.m.
- EOC Level 1 Activation - Minimum staffing, essential personnel only
- Several reports of trees down, injured citizens
- Proclamation of Local Emergency

❖ Sunday, January 22nd

- Planned EOC Activation, 4:00 p.m.
- Modified EOC Level 1 Activation – additional support personnel



Timeline of Events

Friday, Jan. 20th

EOC Activation Level 1

3:30pm-10:00pm



- Trees down
- People trapped
- Structure fires
- Live wires
- Power outages
- Emergency shelter
- Proclamation of Local Emergency

Saturday, Jan. 21st

Unified Command
Team Conference
Call



- Prep for Day 2 of EOC activation
- Debris clean up
- Drainage inspection
- OTC support
- Sandbags

Sunday, Jan. 22nd

EOC Activation
Modified Level 1

4:00pm-9:00pm



- Trees down
- Signals dark
- Traffic collisions
- Structure fires



Public Works

Friday, January 20, 2017

- ❖ Sandbag distribution at PWC (began Wed., January 18th)
 - Extended sandbag hours of operation for each day of storm
- ❖ Began responding to calls around ~ 3:00 p.m.
- ❖ Reactivated dispatch phone, over 100 calls for service 3pm-8pm
 - 39 personnel, OT hours
- ❖ Response activities included:
 - Preparing sandbags
 - Removing downed trees, hazardous
 - Clear roadways and drainages
- ❖ Activated emergency contracts to assist with debris removal



Public Works

Saturday, January 21, 2017

- ❖ Sandbag distribution at PWC
- ❖ 38 personnel, 8:00am – 7:00pm
 - Debris removal
 - Inspecting and clearing drainages
 - Fueling emergency generators
 - Addressing pothole issues
 - Dispatch center
- ❖ Contractors helping to clear trees



Public Works

Sunday, January 22, 2017

- ❖ Sandbag distribution at PWC
- ❖ 49 personnel, OT hours
 - 24-hour operation, multiple crews
- ❖ Calls for services included:
 - More trees down
 - Potholes
 - Dark traffic signals



Fire Department

Friday, January 20, 2017

- ❖ Distributed sandbags at Fire Stations 4 & 5 (began Jan. 18th)
 - Assisted by Vulcan Materials Company and PW
 - Activated CERT to assist with sandbags
- ❖ Up-staffing, 1 additional engine company
- ❖ Mutual Aid from neighboring agencies
- ❖ Responded to calls for service:
 - Structure fires
 - Live wires
 - Trapped persons



Fire Department

Sunday, January 22, 2017

- ❖ Activated CERT to assist with debris removal at OTC (Jan. 21st)
- ❖ Up-staffed additional engine companies to support surge in calls for service
- ❖ Deployed Field Observers to provide intelligence and situational awareness to the EOC
- ❖ Responding to normal calls for service



Police Department

Friday, January 20, 2017

- ❖ Activated Department Operations Center (DOC)
 - Up-staffing, reassigned officers from other divisions/units to assist with storm related calls/response
- ❖ 911 Dispatch received double the normal load of calls for service
 - 293 calls within 5 hours, usually 300 calls/day
- ❖ Officers responding to:
 - Hard road closures
 - Persons trapped in vehicles
 - Live wires down
- ❖ Senior Volunteer Patrol assisting with road closures and intel
- ❖ 85+ personnel working storm response



Police Department

Sunday, January 22, 2017

- ❖ Activated Department Operations Center (DOC)
 - Planning and Operations Sections
- ❖ Two additional dispatchers to triage calls
- ❖ Increased field staffing, including support personnel
 - CSOs, Parking Enforcement Officers, and Explorers



Recreation Department

Friday, January 20, 2017

- ❖ Staffed the Care and Shelter Branch
- ❖ Coordinated with the American Red Cross
 - Referred contacts of persons with unmet needs
- ❖ Opened American Red Cross Shelter at Parkway Community Center
 - 4:45pm-9:30pm



Office of Communications

January 18 – January 28

- ❖ Publicized preparedness messaging
 - Sandbags, encouraged residents to prepare for upcoming storms
 - Sign up for Nixle
 - PW Dispatch and other important phone numbers
- ❖ Provided disaster related public information
 - Road and park closures
 - Damage reporting processes
 - Clean up process



Damages

- ❖ Approximately 12 City facilities damaged
- ❖ 75+ cars damaged
- ❖ 699 trees downed
- ❖ Several private residences suffered minor/major damage, some destroyed
- ❖ 5000+ customers without power, some 24hrs.
- ❖ Numerous park closures
- ❖ Damage to construction sites



Next Steps

- ❖ Developing After Action Report (AAR)
- ❖ State of California reimbursement process
 - 75% State, 25% local cost share
 - No State individual assistance
- ❖ FEMA considering Presidential Declaration
 - May include individual assistance
- ❖ Connecting volunteer agencies with impacted residents



THANK YOU!



**CITY OF
CHULA VISTA**