

Leah Larrarte

From: Webmaster
Sent: Friday, July 01, 2016 3:03 PM
To: CityClerk; Adrianna Hernandez; Margarita Bazzel; Kristi McClure Huckaby
Subject: City of Chula Vista Parks and Recreation Commission Application - Web form

A new entry to a form/survey has been submitted.

Form Name: Parks and Recreation Commission Application
Date & Time: 07/01/2016 3:02 PM
Response #: 1
Submitter ID: 15424
IP address: 74.120.224.194
Time to complete: 14 min. , 32 sec.

Survey Details

Page 1

Application for membership on the Parks and Recreation Commission

1. Prefix

(o) Mrs.

2. First and Last Name

Jasmine Nguyen

3. E-mail

[REDACTED]

4. Home Address

[REDACTED]

5. City

chula vista

6. ZIP code

91911

7. Primary Phone

[REDACTED]

8. Secondary Phone

Not answered

9. Are you registered to vote in Chula Vista?

Yes

10. Do you live within the City limits of Chula Vista?

Yes

11. How Long?

3 years

12. Present employer

Apollo Group - University of Phoenix

13. Occupation

Finance Manager

14. Are you currently serving on a Chula Vista Board/Commission?

No

15. Which one(s)?

Not answered

16. Have you previously served on a Chula Vista Board/Commission?

No

17. Which ones?

Not answered

18. Are you or have you been involved in any local, civic or community groups?

Yes

19. Which ones?

Homeowner Association

20. What are your principal areas of interest in our City government, and what experience or special knowledge can you bring to those areas?

Hello,

I am particularly interested in providing easy and informational knowledge on health and wellness to the community in which I live and work. People are more willing to participate when they know the information is easy to find and access, the activity is meaningful to them and their family, and most importantly, when it can help facilitate and bring people together.

I would like to see how the City and local communities can use modern day technology to encourage more family to join community classes and services. In doing so, we can break down barriers between neighborhoods and communities.

As outlined in my resume, I have been a leader for the past decade working with different backgrounds and individuals. I am humble and optimistic that my leadership experience will be a positive plus for this commission and for the community.

I am also a yoga instructor and am passionate about health and wellness. I believe in organizing events that can bring people together to learn, practice, participate and have fun.

21. What would you hope to accomplish in the role of a Parks and Recreation Commissioner? (250 words or less)

Hi,

I am a full-time working mother, wife and an active yoga practitioner. In my yoga quest, I've learned that when community

and organizations comes together, miracles happen, not only for those who participate in the movements, but also for those who are on-lookers. I am hoping to creating a frequently occurring event at a set meeting place, be it community yoga or whatever it maybe, where family can build habits, have a place to go weekly and be healthy, and to learn about how to be healthy.

Thank you.

22. I understand that to be considered, I must submit a resume along with this application.

[Hue Jasmine Nguyen Resume.pdf](#)

23. The City understands meeting schedules and individual's availability may change. We ask that you consider the meeting schedule when submitting an application.

(o) I have reviewed the Parks and Recreation Commission regular meeting date, time and frequency.

24.

(o) I am familiar with the responsibilities of the Parks and Recreation Commission. I attest that the information I have provided is accurate and true.

Thank you,
City of Chula Vista

This is an automated message generated by the Vision Content Management System™. Please do not reply directly to this email.

Hue (Jasmine) Nguyen, MBA/GM; HRM

KEY QUALIFICATIONS

- ✓ Change and performance management
- ✓ Organizational needs assessment and (data) analysis
- ✓ Strategic planning and implementation
- ✓ Leadership and motivational skills
- ✓ Face-to-face and online individual/group training facilitation
- ✓ Time and organizational management
- ✓ Employee and Customer Relations
- ✓ Culture change and cross-cultural diversity coaching
- ✓ Bilingual: Vietnamese and English

EDUCATION

- ✓ **Bachelor of Science in Economics, minor in Business Management**
Brigham Young University, Provo, UT – graduated April, 2004
- ✓ **Master of Business Administration, Global Management**
University of Phoenix, San Diego – graduated February, 2007
- ✓ **Human Resource Management Certificate**
University of Phoenix, San Diego, CA – graduated September, 2008

AFFILIATIONS

- ✓ Wedufund.org (A member of the Clinton Global Initiative)
 - Leadership and Communication Mentor for young female leaders in Southeast Asia
 - Currently mentoring a young Rising Star from Myanmar
- ✓ Toastmasters International
 - Former Vice-President of Education (Co-Op Club)
 - Advanced Leadership Bronze certification
 - Competent Communicator certification
- ✓ Former International Rescue Committee Associate

PROFESSIONAL EXPERIENCE

- Finance Manager - Apollo Group Inc., University of Phoenix – San Diego, CA - Sept. 2013 to Present**
- ✓ Manage up to 12 staff daily and oversee 2,500 account receivables with average monthly revenue of \$2.8 million
 - ✓ Improve referral rate by 106% in one year and was recognized nationally
 - ✓ Consistently remain above the nation average in all financial services trends (customer satisfaction, account receivable, referrals, and financial processes)

- ✓ Research, resolve, respond timely and accurately to escalated inquiries about customer financial matters
- ✓ Develop and maintain positive relationships with various units of the business
- ✓ Active member of the Employee Engagement Committee

Leadership Consultant – WorkPlace Options – Sept. 2011 to Present

- ✓ Consistently received best ratings from clients on presentation effectiveness and practicality
- ✓ Lead live workshops and training to group of 15-50 employees, managers and executives
- ✓ Providing one-on-one and group feedback on leadership and communication
- ✓ Topics delivered:
 - Stress Management
 - How to Communicate Changes to Employees
 - How to Lead an Effective Meeting
 - Appreciating Personality Differences
 - Managing Under Pressure: Making Decisions and Communicating
 - 10 Steps to Create a Great Place to Work
 - Making The Most of a Multi-Generational Workforce
 - Addressing Conflict: A Manager's Guide

Cross-Cultural Consultant – Berlitz Cultural Consulting – Jun. 2008 to Present

- ✓ TMC-Berlitz COM-COI® certified practitioner
- ✓ Deliver individual and group live training ranging from 1 to 120 client on cultural etiquettes
- ✓ Provide strategies to break down communication barriers amongst staff and management
- ✓ Develop cross-cultural training materials for U.S. and international clients
- ✓ Coach clients/their family on multicultural interactions to increase their effectiveness while working/living globally

Online Faculty – University of Phoenix – Phoenix, AZ – Dec. 2009 to Dec. 2014

- ✓ Teach Business, Creative and Critical Thinking courses
- ✓ Participate and facilitate in highly engaged discussions with students weekly
- ✓ Deliver qualitative and quantitative feedback on weekly written assignment for 20 students
- ✓ Provide expertise in the content area

Manager (Counseling) – Apollo Group Inc., University of Phoenix – San Diego, CA -Aug. 2006 to Sept. 2013

- ✓ Twice recognized in the West market (includes 134 locations and 148 teams) on having the highest number of referrals
- ✓ Increased customer retention from 56% to 68% in one year through strategic planning
- ✓ Coached 4 employees from Unsatisfactory performance to Meets to Exceeds and Often Exceeds in 1 year
- ✓ Focus group contributor on Central Administration initiatives (CRM; SSP)
 - “We Appreciate You” Leadership award
 - “Employee of the Quarter” award
- ✓ Managed up to 14 academic counselors supporting over 2000 students across seven learning centers
- ✓ Weekly, presented performance trend lines in leadership meeting
- ✓ Developed, communicated, and implemented strategies and processes that maximized department workflow efficiency and effectiveness
- ✓ Communicated and resolved issues directly with escalated customers