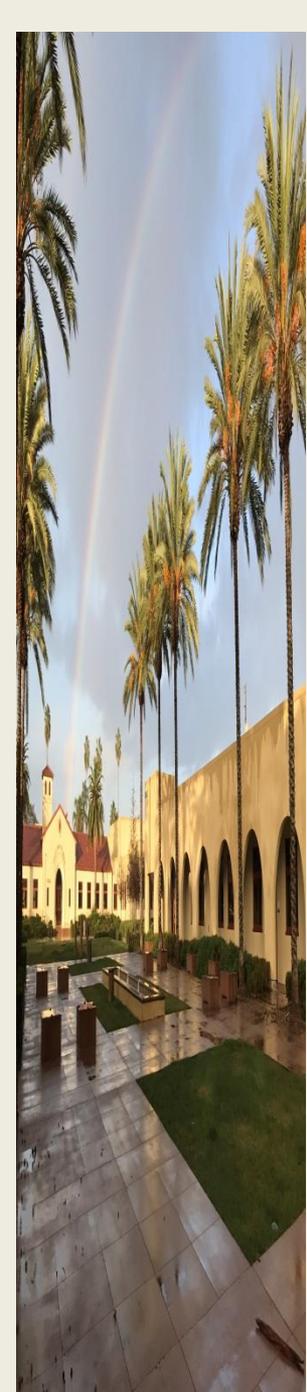




# The Growth Management Oversight Commission's (GMOC's) Fiscal Year 2018 Annual Report

**Presented by the GMOC  
In a Joint Meeting with the Chula Vista  
City Council and Planning Commission**

**August 1, 2019**

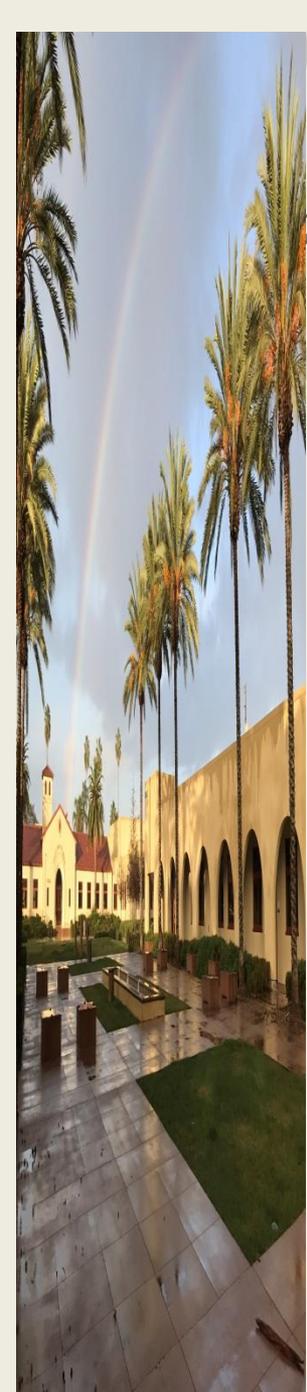


# The GMOC Commissioners

COMMISSIONER	DISTRICTS OR INTERESTS
<u>Duaine</u> Hooker, Chair	Education
Raymundo Alatorre, Vice Chair	Northwest, and Measure A COC Representative
Gloria Juarez	Southwest
Rodney Caudillo	Southeast
Michael Lengyel	Development, and Measure P COC Representative
Andrew Strong	Environmental
Max <u>Zaker</u>	Planning Commission
VACANT	Business
VACANT	Northeast

# The Purpose of the GMOC

- Implement the City's Growth Management Program; and
- Prepare an annual threshold compliance report



# The GMOC's Annual Report

- Identifies growth management issues for Fiscal Year 2018 (July 1, 2017 – June 30, 2018)
- Provides additional highlights from the second half of 2018 and early 2019

# The Growth Management Program's 11 Quality of Life Topics

The report focuses on compliance with threshold standards for 11 quality of life topics.

CITY CONTROL	EXTERNAL	HYBRID
Drainage Fire and Emergency Services Fiscal Libraries Parks and Recreation Police Sewer Traffic	Schools Water	Air Quality and Climate Protection

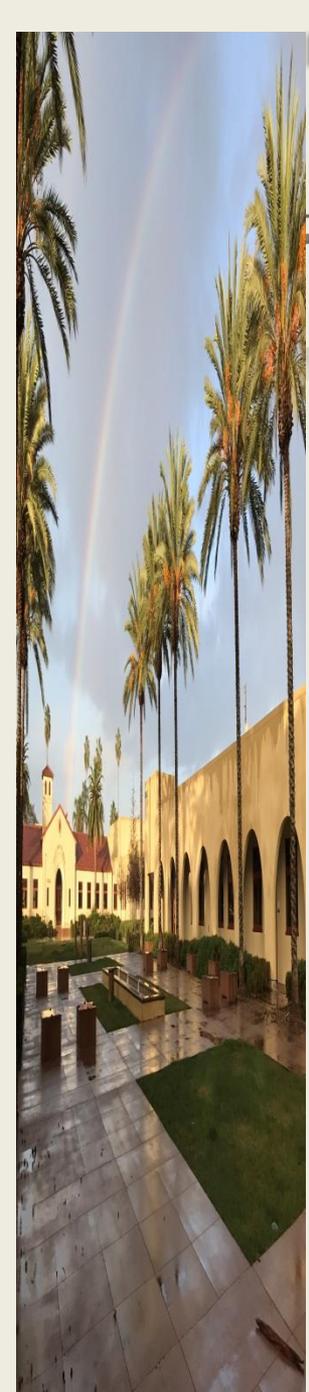
# The GMOC's Annual Report Process

July to August

- Preparation of Residential Growth Forecast
- Distribution of Growth Forecast and blank questionnaires
- Meetings to discuss completed questionnaires
- Preparation of annual report
- Presentation of annual report at joint meeting

# The GMOC

- Met 9 times from September to April
- Citywide development tour in January



# Introduction

**Duaine Hooker**  
GMOC Chair



# Threshold Standard Review Summary

## FISCAL YEAR 2018

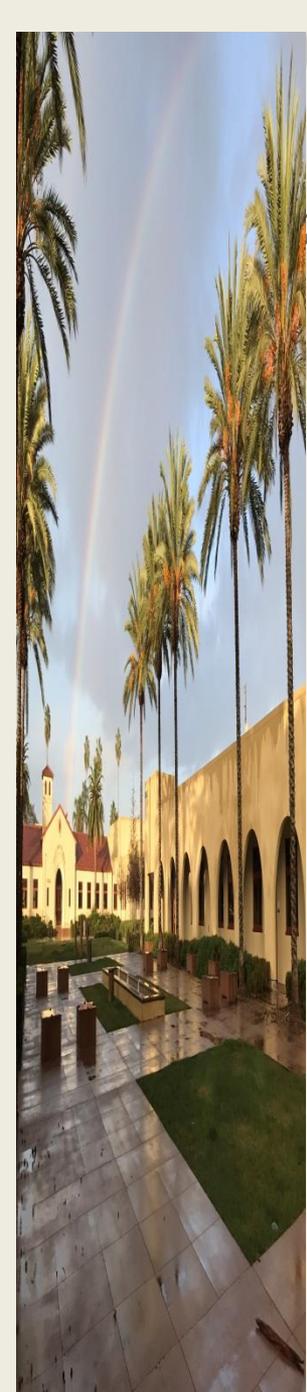
FISCAL YEAR 2018 THRESHOLD STANDARD REVIEW SUMMARY				
Review Period 7/1/17 Through 6/30/18				
Threshold Standard	Threshold Met	Threshold Not Met	Potential for Future Non-compliance	Adopt/Fund Tactics to Achieve Compliance
<b>1. Libraries</b>		X	X	X
<b>2. Police</b>				
<i>Priority 1- Emergency</i>		X	X	X
<i>Priority 2-Urgent</i>		X	X	X
<b>3. Traffic</b>		X	X	X
4. Fire/EMS	X			
5. Parks and Recreation	X			
6. Fiscal	X			
7. Drainage	X			
8. Schools	X			
9. Sewer	X			
10. Air Quality and Climate Protection	X			
11. Water	X			

# Libraries

## Threshold Standard:

- Minimum 500 gross square feet per 1,000 residents
- Adequately equipped and staffed

## Threshold Finding: **Non-Compliant**



# Libraries

## 3.1.1 Threshold Compliance

Issue: The threshold standard was not met.

# Libraries

**Recommendation 1:** That the City Council direct the City Manager to prioritize Libraries, right below public safety, with the objective of increasing the amount of materials and staffing to meet the state average, based on the most recent data available.

**Staff Response:** *The Library agrees with the GMOC recommendations and will continue to work with the City Manager's Office to identify ways to better serve the community in innovative programming and to identify funding to support materials and staffing.*

# Libraries

**Recommendation 2:** That the City Council direct the City Manager to allocate a portion of any surplus from future budgets to supplement the library materials budget. The amount should be at least as much as the fees collected in any given year for processing passport applications.

**Staff Response:** *The Library will work with the Finance Department and the City Manager's Office to determine a fiscally responsible ongoing approach to supplement the library materials budget and staff support.*

# Police – Priority 1

## Threshold Standard:

- 81% of P1 calls within 7 minutes 30 seconds
- 6 minutes average response time
- Properly equipped and staffed police units

Threshold Finding: **Non-Compliant**

# Police – Priority 1

## Priority 1 “Emergency” Calls:

- Require an immediate response by two officers from any source or assignments
- Are life-threatening situations and include accidents or crimes with a probability of injury, such as felonies in progress and robberies
- Include panic alarms
- Include urgency cover calls from officers

The most common Priority 1 calls in FY 2018 were:

- Commercial Alarm / Duress
- Assault
- False Robbery/Duress Alarm – Unidentified

# Police – Priority 1

## 3.2.1 Threshold Compliance

Issue: The threshold standard was not met.

# Police – Priority 1

**Recommendation 1:** That the City Council direct the City Manager to prioritize the City’s annual budget with the objective of increasing staffing levels per capita to be consistent with the County’s median staffing levels per capita.

**Recommendation 2:** That the City Council direct the City Manager to support the Police Department to aggressively expand a new officer recruitment campaign, providing it with the proper tools, technology and resources to aid in the process of recruiting new police officers.

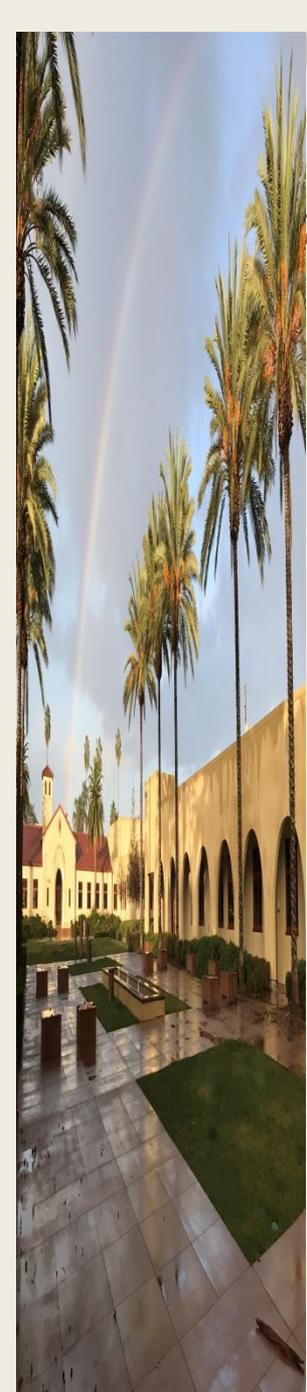
**Staff Response:** *On June 5, 2018, voters approved a one-half cent transaction and use tax ordinance that secures funding for additional officers and support staff. The City Manager’s Office is working closely with the Chula Vista Police to ensure proper staffing levels and together have developed a 10-year plan to add 43 additional positions to help improve response times. In FY 2019, the department was funded for nine new sworn and civilian positions. In FY 2020, 12 new sworn and civilian positions were approved to be budgeted. Additionally, the department is proactively seeking grant opportunities that will fund additional positions to help close the gap with the County’s staffing levels per capita. The City Manager’s Office has allocated funds to support the department’s recommended recruitment campaigns.*

# Police – Priority 2

## Threshold Standard:

- 12 minutes
- Properly equipped and staffed police units

Threshold Finding: **Non-Compliant**



# Police – Priority 2

## Priority 2 “Urgent” Calls:

- Misdemeanors in progress
- Situations with the possibility of injury
- Serious non-routine calls (domestic violence or other disturbances with potential for violence)

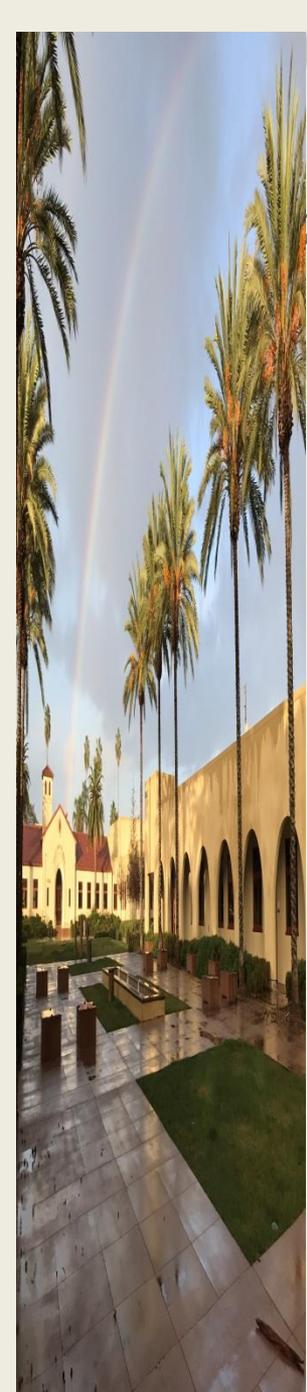
The most common Priority 2 calls in FY 2018 were:

- Domestic violence
- Psychological evaluation
- Traffic collision

# Police – Priority 2

## 3.2.2 Threshold Compliance

Issue: The threshold standard was not met.



# Police – Priority 2

## The Recommendations and Response are the same as for Priority 1:

**Recommendation 1:** That the City Council direct the City Manager to prioritize the City’s annual budget with the objective of increasing staffing levels per capita to be consistent with the County’s median staffing levels per capita.

**Recommendation 2:** That the City Council direct the City Manager to support the Police Department to aggressively expand a new officer recruitment campaign, providing it with the proper tools, technology and resources to aid in the process of recruiting new police officers.

**Staff Response:** *On June 5, 2018, voters approved a one-half cent transaction and use tax ordinance that secures funding for additional officers and support staff. The City Manager’s Office is working closely with the Chula Vista Police to ensure proper staffing levels and together have developed a 10-year plan to add 43 additional positions to help improve response times. In FY 2019, the department was funded for nine new sworn and civilian positions. In FY 2020, 12 new sworn and civilian positions were approved to be budgeted. Additionally, the department is proactively seeking grant opportunities that will fund additional positions to help close the gap with the County’s staffing levels per capita. The City Manager’s Office has allocated funds to support the department’s recommended recruitment campaigns.*

# Police Update



## New methodology to calculate response times

- *Methodology After FY 2017*
  - Four filters were used to determine response times
    - Exclude calls with missing arrival time
    - Exclude cancelled calls
    - Exclude calls outside City limits
    - Exclude calls where priority changed
  - ~~Exclude calls where Received/Arrived times are equal~~
  - ~~Exclude calls holding for longer than one hour~~

2



# Fiscal Year 2018 Response Times



## GROWTH MANAGEMENT OVERSIGHT COMMISSION (GMOC) THRESHOLD STANDARDS FOR THE CHULA VISTA POLICE DEPARTMENT

SELECT FISCAL YEAR

2018

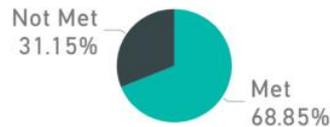
Priority 1 goals - *Goal 1*) maintain an average response time of 6 minutes or less

Actual Avg Response

00:00:06:43

and *Goal 2*) respond at least 81% of calls within 7 minutes 30 seconds

GOAL 2 - CALL DISTRIBUTION



PRIORITY ONE - TOP CALLS FOR SERVICE

CFS VOLUMES	1
Duress Alarm	68
False Robbery/Duress Alm-Undefined	28
Assault	22

Priority 2 goal - respond within 12 minutes or less

Actual Avg Response

00:00:20:18

PRIORITY TWO - TOP CALLS FOR SERVICE

CFS VOLUMES	2
Domestic Violence	1536
Psychological Evaluation	924
Traffic Collision	647

**Priority 1 – Emergency Calls** are life-threatening calls; felony in progress; probability of injury (crime or accident); robbery or panic alarms; urgent cover calls from officers

**Priority 2 – Urgent Calls** are misdemeanor in progress; possibility of injury; serious non-routine calls (domestic violence or other disturbances with potential for violence)

CALLS FOR SERVICE (CFS) DATA as of  
6/30/2018 11:59:12 PM

# Police Update



## Recent operational efficiencies

Including:

- Beginning in January 2019 – Units respond based on CAD recommendations using GPS
- 911 hang-ups – Officers are immediately dispatched and cancel if it was accidental
- Default Priority 2 realignment based on actual response history
- Drones as First Responders

4



# Fiscal Year 2019 Response Times



## GROWTH MANAGEMENT OVERSIGHT COMMISSION (GMOC) THRESHOLD STANDARDS FOR THE CHULA VISTA POLICE DEPARTMENT

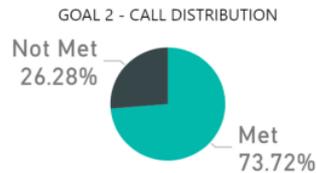
SELECT FISCAL YEAR

2019

Priority 1 goals - *Goal 1*) maintain an average response time of 6 minutes or less

Actual Avg Response  
▲  
00:00:06:12

and *Goal 2*) respond at least 81% of calls within 7 minutes 30 seconds



### PRIORITY ONE - TOP CALLS FOR SERVICE

CFS VOLUMES	1
Duress Alarm	139
False Robbery/Duress Alarm-Undefined	82
Assault	46

**Priority 1 – Emergency Calls** are life-threatening calls; felony in progress; probability of injury (crime or accident); robbery or panic alarms; urgent cover calls from officers

**Priority 2 – Urgent Calls** are misdemeanor in progress; possibility of injury; serious non-routine calls (domestic violence or other disturbances with potential for violence)

Priority 2 goal - respond within 12 minutes or less

Actual Avg Response  
▼  
00:00:17:27

### PRIORITY TWO - TOP CALLS FOR SERVICE

CFS VOLUMES	2
Domestic Violence	2997
Psychological Evaluation	1796
Traffic Collision	1387

CALLS FOR SERVICE (CFS) DATA as of  
6/30/2019 11:50:27 PM



# GMOC Dashboard

- ▼ Police Department
  - CVPD K-9
  - ▼ About Us
    - ▶ Open Data Initiative
    - ▶ GMOC Response Times
    - Department Policies
    - Patrol Operations
    - Investigations
    - Support Operations
    - Administrative Services
    - Organizational Chart
    - Mission Statement & Values
  - Current Police News
  - Job Opportunities
  - ▶ Volunteering
  - FAQs
  - CV City Jail
  - ▶ Licenses and Permits
  - ▶ Services
  - Victim Information
  - ▶ Programs
  - Community Advisory Committee

## GMOC Response Times

Font Size: + - + [Share & Bookmark](#) [Feedback](#) [Print](#)

### Police Department Metrics

Dashboard



GROWTH MANAGEMENT OVERSIGHT COMMISSION (GMOC)  
THRESHOLD STANDARDS FOR THE CHULA VISTA POLICE DEPARTMENT

SELECT FISCAL YEAR

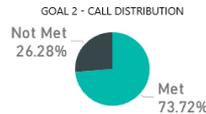
2019

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Actual Avg Response

00:00:06:12

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PRIORITY ONE - TOP CALLS FOR SERVICE

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PRIORITY TWO - TOP CALLS FOR SERVICE

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Traffic Collision	1387

CALLS FOR SERVICE (CFS) DATA as of  
6/30/2019 11:50:27 PM

**Priority 1 – Emergency Calls** are life-threatening calls; felony in progress; probability of injury (crime or accident); robbery or panic alarms; urgent cover calls from officers

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# Traffic

## Threshold Standards:

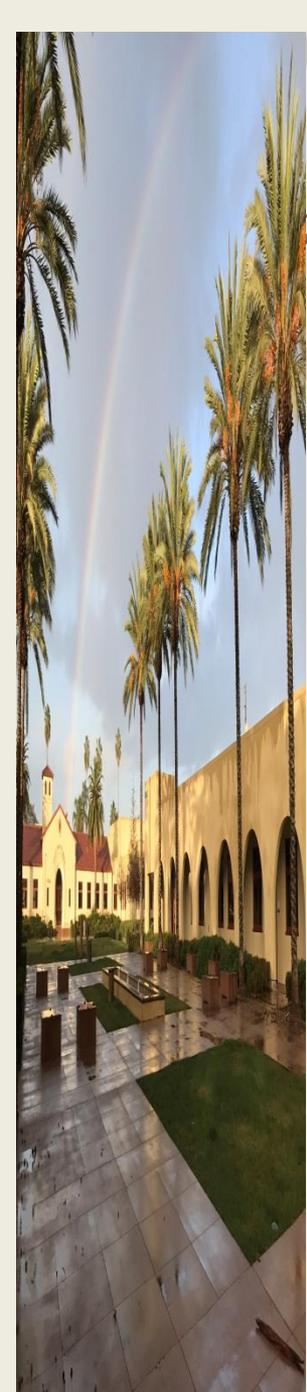
### 1. Non-Urban Streets LOS:

- Maintain LOS “C” or better
- During peak hours, LOS “D” allowed no more than 2 hours/day

### 2. Urban Street LOS:

- Maintain LOS “D” or better
- During peak hours, LOS “E” allowed no more than 2 hours/day

Threshold Finding: **Non-Compliant**



# Traffic

## 3.3.1 Threshold Compliance

**Non-Urban Streets:** 2 non-compliant

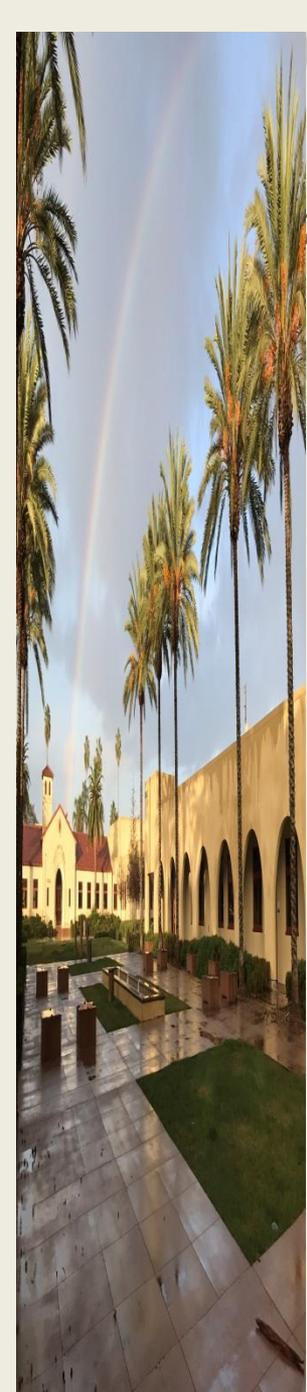
**Urban Streets:** 0 non-compliant

NON-COMPLIANT ROADWAY SEGMENTS		
Non-Urban Streets	Direction	Level of Service (LOS)
1. Otay Lakes Road (Ridgeback Rd to Telegraph Canyon Rd)	Southbound	D (3)   E (1)
2. Palomar Street (Between Industrial Blvd & Broadway)	Eastbound Westbound	D (2)   E (4) E (3)   F (3)

# Traffic

## 3.1.1 Threshold Compliance

Issue: The threshold standard was not met.

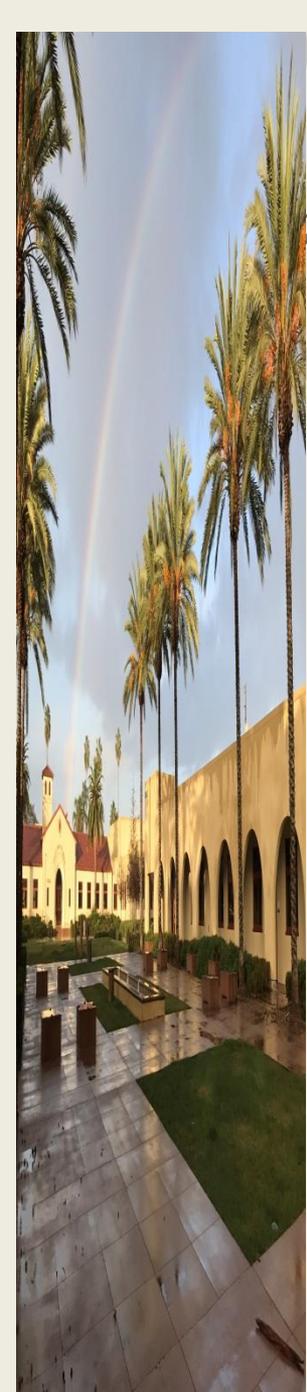


# Traffic

**Statement of Concern:** The GMOC is concerned that continued growth and development will worsen existing traffic congestion on Palomar Street in future years, given that the planned grade separation improvements will likely take five years to complete.

# Compliant Threshold Standards

- Fire and Emergency Medical Services
- Parks and Recreation
- Fiscal
- Drainage
- Schools
- Sewer
- Air Quality and Climate Protection
- Water



# Fire and EMS

## Threshold Standard:

- 7 minutes in 80% of calls
- Properly equipped and staffed fire and medical units

## Threshold Finding: **Compliant**

# Fire and EMS Update



## Implementation of 4.0 Staffing

- ✓ Change from 3.0 staffing to 4.0 staffing on 4 engines across City

ENGINE	DIFFERENCE IN AVE. TIME AT INCIDENT
E51 Northwest	1:12
E52 Hilltop Area	1:27
E55 Southwest	:05
E57 Otay Ranch	2:16
Increase in Availability	145 HOURS



CHULA VISTA FIRE DEPARTMENT



# Fire and EMS Update



## Implementation of 4.0 Staffing

- ✓ Arrival of the Effective Response Force (ERF) consisting of 14 firefighters on scene within 10 minutes, 90% of the time for all structure fires
- ✓ **3.0 STAFFING = RESPONSE THRESHOLD OF 48%**
- ✓ **4.0 STAFFING = RESPONSE THRESHOLD OF 67%**



CHULA VISTA FIRE DEPARTMENT



# Fire and EMS



## Implementation of SQUAD 62

- ✓ 505 calls for service in the past 5 months
- ✓ 273 of those calls, the SQUAD arrived first on scene (54%)



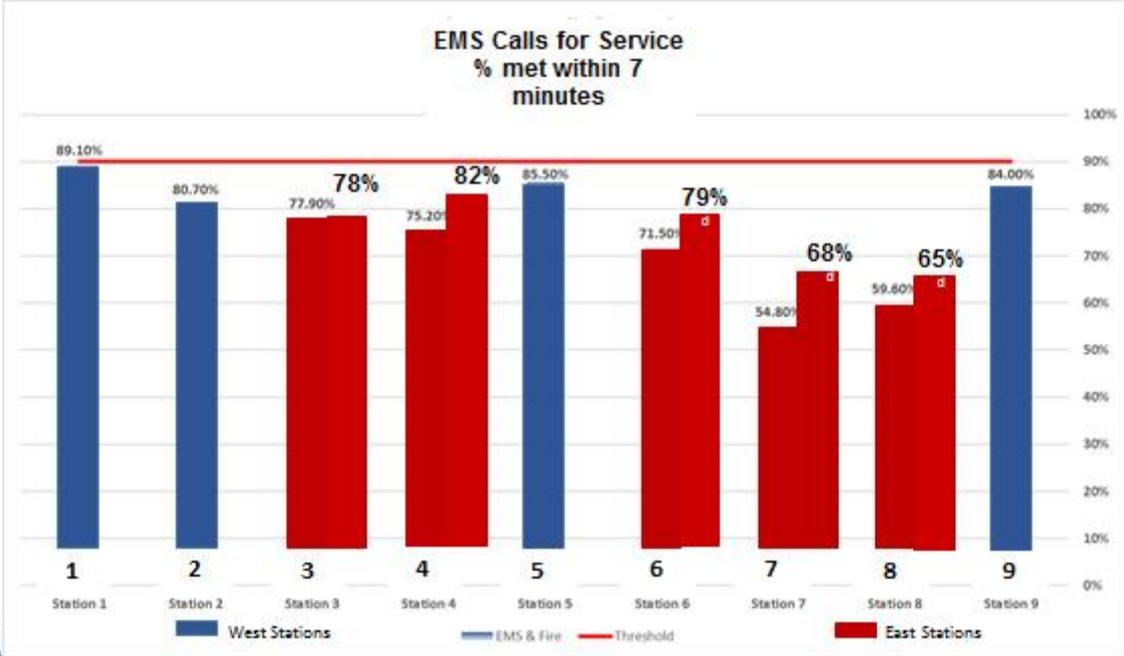
CHULA VISTA FIRE DEPARTMENT



# Fire and EMS Update



## Implementation of SQUAD 62



CHULA VISTA FIRE DEPARTMENT

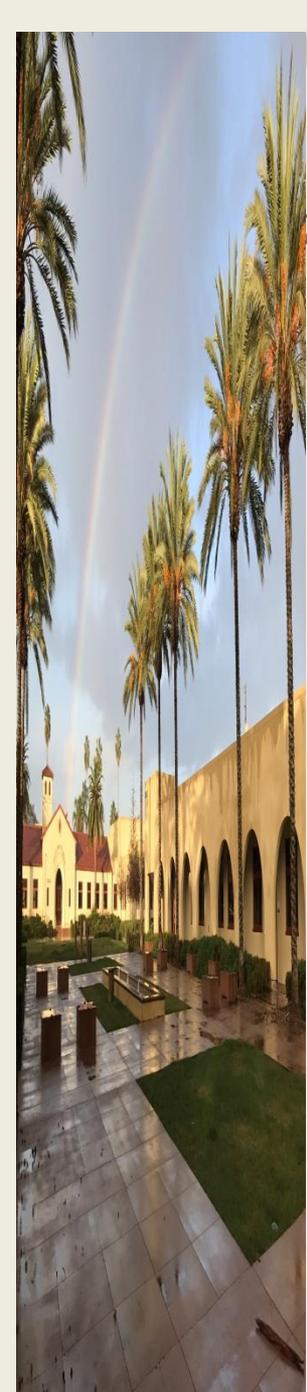


# Parks and Recreation

## Threshold Standard:

3 acres per 1,000 residents east of I-805

## Threshold Finding: **Compliant**



# Fiscal

## Threshold Standards:

1. Establish and maintain sufficient funding programs or mechanisms to ensure the timely delivery of infrastructure and services needed to support growth.
2. FIAs and PFFPs ensure that new developments pay their own way for municipal services and facilities.

Threshold Finding: **Compliant**

# Drainage

## Threshold Standards:

1. Storm water flows and volumes comply with City engineering standards and current local, state and federal regulations.
2. New development impacts to the City's storm drain system meet the goal and objective for drainage.

## Threshold Finding: **Compliant**

# Schools

## Threshold Standard:

The City provides the school districts with its annual 5-year residential growth forecast and requests evaluation of the schools' ability to accommodate forecasted growth.

Threshold Finding: **Compliant**

# Sewer

## Threshold Standards:

1. Sewage flows and volumes shall not exceed City engineering standards for the current system and for budgeted improvements.
2. The City shall annually ensure adequate contracted capacity in the San Diego Metropolitan Sewer Authority or other means sufficient to meet the projected needs of development.

## Threshold Finding: **Compliant**

# Air Quality and Climate Protection

## Threshold Standard:

Pursue a greenhouse gas emissions reduction target consistent with appropriate city climate change and energy efficiency regulations in effect at the time of project application.

## Threshold Finding: **Compliant**

# Water

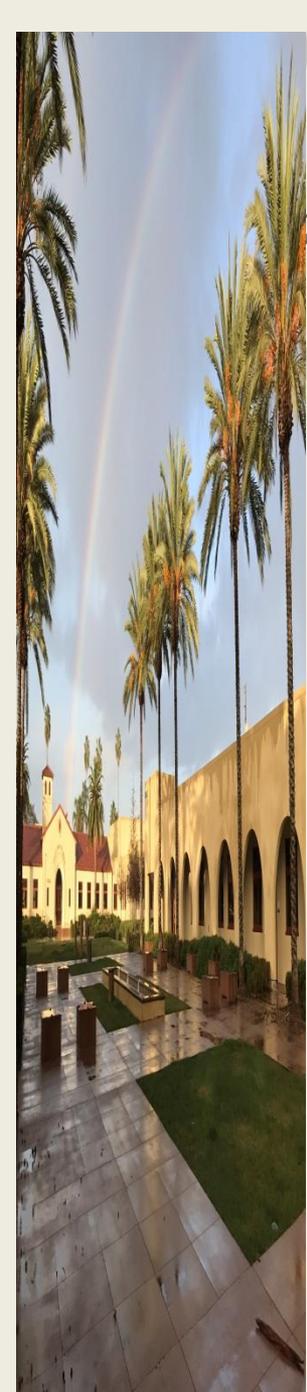
## Threshold Standards:

1. Service availability letters required from appropriate water district for each project.
2. The City provides the water districts with its annual 5-year residential growth forecast and requests evaluation of the districts' ability to accommodate forecasted growth.

## Threshold Finding: **Compliant**

# **GMOC Annual Report**

## **Comments from GMOC Commissioners**



# Staff Recommendation

That the Planning Commission of the City of Chula Vista adopt Resolution A, accepting the Fiscal Year 2018 GMOC Annual Report and recommending acceptance by the City Council.



# Staff Recommendation

That the City Council of the City of Chula Vista adopt Resolution B, accepting the Fiscal Year 2018 GMOC Annual Report and the recommendations presented in the Recommendations and Staff Responses Summary.

